

FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
Adani Electricity Mumbai Limited (AEML)
Devidas Lane, Off. S.V. Road, Near Devidas Lane Telephone Exchange,
Borivali (West), MUMBAI 400 103.

Website: www.cgrf.adanielectricity.com / www.adanielectricity.com
Email: consumerforum.mumbaielectricity@adani.com
Phone: 022-50745004

Grievance Case No. CGRF11017/2022-23 Date: 03/11/2022

Harish Gajanan Hinge, D-2, Sukhwanti G. Yadav Chawl, Ram Joshi Marg, Bhatwadi,
Ghatkopar (West), Mumbai 400084.

C.A.No.152438767 Residential, East Division(Powai/Saki).

Harish Gajanan Hinge **Applicant /Complainant**
Adani Electricity Mumbai Ltd. (AEML) **Respondent (Utility)**

Order dated 24/11/2022

Coram:

(For deciding order)

1. Sh. D. W. Deshpande (Retd. District Judge), Chairperson. CGRF
2. Ms. Sharmila Ranade, Member (Independent-CPO), CGRF
3. Sh. Ashish Khedkar, Vice President (Adani Electricity Mumbai Ltd.) – Member, CGRF

On behalf of Applicant/Complainant

None (not called for)

On behalf of Respondent [Adani Electricity Mumbai Ltd.(AEML)]

None (not called for)

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Adani Electricity 'AEML

Order dated 24/11/2022

1. This is the grievance submitted by Applicant/Complainant, Mr. Harish Gajanan Hinge through his representative Mr.Sunil Chintaman Mone for waiver of amount of Rs.9,493/- added in August'2022 Billing.
2. The Applicant/Complainant, stated in his grievance application submitted to CGRF that he had purchased residential room from Shantidevi M.Prajapati having C.A.No.100714080. The Applicant/Complainant contented in his letter that he got the electricity connection transferred in his name somewhere during April'2017 or in May'2017 and paid the first bill for June'2017 for Rs.4550/-.
3. The Applicant/Complainant further stated in his application that he is a regular payer of electricity bills issued to him but suddenly on 22/06/2022 he was in receipt of the notice containing the information of outstanding dues transferred from Account No.100714080 to his Account No.152438767. He has intimated the same to the Respondent company. He received the bill of August'2022 for amount of Rs.9,493/- and aggrieved by the same, the Applicant/Complainant approached to this Forum.
4. Much prior to the hearing could schedule in Forum, Complainant/Applicant submitted Grievance Withdrawal letter dated 21/11/2022 to Respondent/Utility addressed to Forum stating that Respondent Company and he had discussion after his grievance admission in Forum which resulted into amicable settlement of his grievance about transfer of arrears. Personnel (Representative) of

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Respondent/Utility informed Forum Secretary on 21/11/2022 about this receipt of withdrawal letter and the terms of settlement occurred between both the parties.

5. In view of the grievance withdrawal letter submitted to this Forum informing about settlement and thus, resolution of this grievance no. CGRF11017/2022-23, the following order is passed:

Order

1. Grievance application / complaint stands disposed of as withdrawn.
2. No Order as to cost.
3. Proceedings closed.

Dated : 24/11/2022
Place : Mumbai

Sd/-

D. W. Deshpande (Retd. District Judge)
Chairperson - CGRF

Sd/-

Sharmila S. Ranade
Member (Independent-CPO) - CGRF

Sd/-

Ashish Khedkar
Member - CGRF

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Sd/-

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