

FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
Adani Electricity Mumbai Limited (AEML)
Devidas Lane, Off. S.V. Road, Near Devidas Lane Telephone Exchange,
Borivali (West), MUMBAI 400 103.

Website: www.cgrf.adanielectricity.com / www.adanielectricity.com
Email: consumerforum.mumbaielectricity@adani.com
Phone: 022-50745004

Grievance Case No. CGRF10014/2022-23 Date: 04/10/2022

Abdul Haque Shamshuddin Khan, Siraj Balaji Co.op.Hsg.Soc., New Mhada PMGP Colony,
Mankhurd, Mumbai 400043.

C.A.No.153191124 Residential, East Division(Chembur/Borla).

Abdul Haque Shamsuddin Khan **Applicant /Complainant**
Adani Electricity Mumbai Ltd. (AEML) **Respondent (Utility)**

Order dated 24/11/2022

Coram:

(For deciding order)

1. Sh. D. W. Deshpande (Retd. District Judge), Chairperson. CGRF
2. Ms. Sharmila Ranade, Member (Independent-CPO), CGRF
3. Sh. Ashish Khedkar, Vice President (Adani Electricity Mumbai Ltd.) – Member, CGRF

On behalf of Applicant/Complainant

None (not called for)

On behalf of Respondent [Adani Electricity Mumbai Ltd.(AEML)]

None (not called for)

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Order dated 24/11/2022

1. This is the grievance submitted by Applicant/Complainant, Mr. Abdul Haque Shamsuddin Khan through his representative Mr.U.K.Virarkar for waiver of outstanding amount of Rs.2,36,323.68 charged in Billing account of Mr.Abdul Haque Shamsuddin Khan towards C.A.No.153191124 from billing account of Ms.Khatija Bashir Subrati having C.A.No.152094572.
2. The Applicant/Complainant, stated in his grievance application submitted to CGRF that he had purchased residential room from Ms.Khatija Bashir Subrati having C.A.No.153191124. This room later, in January'2022, was transferred in Applicant's name by MHADA authority. Further Applicant/Complainant contented in his letter that he got the electricity connection transferred in his name and paid the bills of units used by him.
3. The Applicant/Complainant received the disconnection notice from the Respondent / Utility for the unpaid outstanding dues to the tune of Rs.2,37,290/- towards his Billing C.A.NO.153191124. The Applicant/Complainant made correspondences informing Respondent/Utility about sudden high billing and receipt of notice of disconnection of meter in March'2022 bill. The Applicant/Complainant stated that Ms.Bashir (previous owner of the room) was using electricity supply through electric meter Account No.152094572 which was disconnected and removed on 25/08/2017 for the reason of non-payment of energy charges of Rs.30,126/- as outstanding. The Applicant/Complainant, further stated in his application that the previous owner Ms.Khatija Bashir Subrati Khan had paid the outstanding and got


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the new electric meter connection in her name again, having new Account No.152657353, somewhere in September 2018.

4. Much prior to the hearing could schedule in Forum, Complainant/Applicant submitted Grievance Withdrawal letter dated 12/11/2022 to Respondent/Utility addressed to Forum Secretary stating that he does not wish to continue the grievance matter as the same is amicably settled and resolved. Personnel (Representative) of Respondent/Utility informed to the Forum Secretary on 12/11/2022 about this receipt of withdrawal letter through e-mail.
5. In view of the grievance withdrawal letter submitted to this Forum informing about resolution and settlement of this grievance no. CGRF10014/2022-23, the following order is passed:

Order

1. Grievance application / complaint stands disposed of as withdrawn.
2. No Order as to cost.
3. Proceedings closed.

Dated : 24/11/2022

Place : Mumbai

Sd/-

D. W. Deshpande (Retd. District Judge)
Chairperson - CGRF

Sd/-

Sharmila S. Ranade
Member (Independent-CPO) - CGRF

Sd/-

Ashish Khedkar
Member - CGRF

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