

Corrigendum 7 – Update on Technical & General Compliances

Dated: 16/09/2020

Reference - This corrigendum has been issued for NIT No: AEML/MDB/2020-21/62.

With Reference to the above, the Corrigendum 7 to the tender is hereby issued as follows:

Sr	Description	Revised & Additional Technical Specifications
1	Annexure C-SLA performance	Amendment clarified as below under section-Penalty

NMS & HES – Computed Monthly

Penalty shall be levied on the SLA defined above under System and shall be computed for each application separately

Availability of each NMS, HES	Penalty*
≥99.5%	NIL
<99.5% to ≥97%	2% of quoted FMS charges/120 will be deducted for every 0.5% decrease
<97% to ≥95%	3% of quoted FMS charges/120 will be deducted for every 0.5% decrease
<95%	5% of quoted FMS charges/120 will be deducted for every 0.5% decrease

Canopy Network Availability

Each of the above defined SLAs under Canopy Network will have equal weightage, for computing the penalty all instances of the month shall be evaluated as per SLA above, simple average of all the SLA factors shall be taken to arrive at a single number.

Network Uptime	Penalty* as % of FMS
≥99.5%	NIL
<99.5% to ≥97%	2% of Monthly FMS charges will be deducted for every 0.5% decrease
<97% to ≥95%	3% of Monthly FMS charges will be deducted for every 0.5% decrease
<95%	5% of Monthly FMS charges will be deducted for every 0.5% decrease

Device Data Availability – Calculated monthly

Each of the above defined SLAs under Device Data will have equal weightage, for computing the penalty all instances of the month shall be evaluated as per SLA above, simple average of all the SLA factors shall be taken to arrive at a single number.

Data acquisition	Penalty* as % of FMS
≥99%	NIL
<99% to ≥97%	2% of Monthly FMS charges will be deducted for every 0.5% decrease
<97% to ≥95%	3% of Monthly FMS charges will be deducted for every 0.5% decrease
<95%	5% of Monthly FMS charges will be deducted for every 0.5% decrease

*Penalty shall be calculated for each of the above parameter, on cumulative basis, as per the slabs provided above.