

3-step procedure followed by Adani Electricity towards providing new connection applications qualifying under “Ease of Doing Business” criteria#

(#Qualifying criteria : Single application for Commercial / Industrial load from 100-150kW)

Procedure - 1 : Submit application online including upload of mandatory documents (Online)

- a) All applications from 100-150 KW are registered and accepted online over the online portal (<https://iss.rel.co.in/MUMBAINSC/>)
- b) Mandatory documents are also uploaded online at the time of application registration, by the applicant
- c) The payment details based on normative charges (As per MERC Schedule of Charges) are proactively displayed online, for customers benefit
- d) Customer is also proactively informed online, about the option to pay the Security Deposit element of the estimate payment, through Bank Guarantee (BG option to be exercised at the time of First bill payment)

Note :

- No charges are required to be paid at this stage

Procedure - 2 : Site visit for Technical Feasibility and site readiness (Within 4 Calendar days)

Site visit is done for the following :

- a) Technical Feasibility / Load sanction
- b) Identifying the route and other details for RoW permits and laying of Network
- c) Checking site readiness of Internal Wiring and Meter board installation

Note :

- Estimate is based on normative charges and not dependent on site visit.
- No charges are required to be paid at this stage

Procedure - 3: Receive External works, Meter installation and Electricity flow (Within 10 Calendar Days)

The external field-work is initiated as below :

- a) Obtaining RoW permit (if applicable) from Municipal authorities through relevant Municipal authorities. Eg. MCGM Online portal
- b) Laying of Service cable, upto the customer's installation
- c) Installation of meters and wiring within the meter board
- d) Energizing of connection

Note :

- Estimate charges are required to be paid only after meter installation and receipt of First Bill
- Option provided to the customer to pay his Security Deposit amount, in the form of Bank Guarantee (BG), post energisation of connection and receipt of first bill

Note : For qualifying cases, the process of mandating New connection estimation payment as a part of First Bill, and enablement of option of accepting Bank Guarantee towards the Security Deposit amount, has been made effective from end of Dec-2017