

Feedback 1

----- Forwarded by Apeksha Jadhav/REL/RelianceADA on 02/11/2018 11:21 AM -----

From: <godwinsequeira@yahoo.com>
To: Apeksha Jadhav DGM Customer Care <apeksha.jadhav@adani.com>
Date: 22/09/2018 02:40 PM
Subject: Fw d: {DWML18473965} - Email Reference No.

Dear Apeksha,

Many thanks for your prompt resolution when I visited your office this week.

The concern for your customers was shown in your overall grasp of the situation and very prompt closure of the problem, I felt truly proud & happy to be at your office. Adani Electricity Mumbai, have truly an asset in you. Wishing you All the very best.

With Best Regards

Godwin Sequeira

Gama Grandeur CHS Ltd

Chembur.

Feedback 2

----- Forwarded by Apeksha Jadhav/AEML/Adani on 15-03-2019 18:41 -----

From: Lata Sarmarkar <Latasarmarkar23@gmail.com>
To: <Apeksha.jadhav@adani.com>
Date: 12-03-2019 17:10
Subject: Good service..kudos

Dear Apeksha,

First of all thankyou beta for such a wonderful talk and resolution of my query regarding NACH I being a senior citizen was really in dilemma how to go about my bill payments and you have really helped me so well.

You have got excellent communication skills and above all got good hold over your company procedures..keep it up!!

You will go a long way, My best wishes

God bless you

Regards

Lata sarmarkar

Feedback 3

----- Forwarded by Apeksha Jadhav/AEML/Adani on 03-04-2019 12:19 -----

From: vasantha shinde <joseph.teresa92@gmail.com>
To: <apeksha.jadhav@adani.com>
Date: 03-04-2019 12:05
Subject: Account no.152706389_Feedback

Dear Ms. Jadhav

This is further to our discussions with you on 13 Mar when we visited your office.

We have visited Adanis office in Tilak Nagar for change of name and category in respect of our electricity bill.I am writing this mail to convey my special appreciation for Ms. Manjusha Yadkikar, who went out of her way to resolve all issues and help us to get the necessary done.

You are also taking and driving your team so positively, felt so wonderful taking to you and knowing your attitude towards consumers , We appreciate all efforts that you all are putting inspite of the crowd and number of people walking in at your crowded center.

Do keep up the good work

Hope we get more such people like you to make life easier.

Thanks and regards

Mrs. Sheetal Pramod Shinde
9969026652