

**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**Adani Electricity Mumbai Limited (AEML)**  
Devidas Lane, Off. S.V. Road, Near Devidas Lane Telephone Exchange,  
Borivali (West), MUMBAI 400 103.

Website. [www.cgrf.adanielectricity.com](http://www.cgrf.adanielectricity.com) / [www.adanielectricity.com](http://www.adanielectricity.com)  
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Phone: 022-50745004

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**CGRF Complaint Case No. CGRF08011/2021 Date: 16/08/2021**

Shantanu Shankar, 5/71, Kalpataru Estate, J.V.L.R. Andheri East, 400093.

C.A.No. 150906832, Residential, South Central Division

**Shantanu Shankar** ..... **Applicant/Consumer /Complainant**

**Adani Electricity Mumbai Ltd. (AEML)** ..... **Respondent (Utility)**

**Coram:**

1. Mr. D. W. Deshpande (Retd. District Judge), Chairperson. CGRF
2. Ms. Sharmila Ranade, Member (Independent-CPO), CGRF
3. Mr. Ashish Khedkar, Vice President (Adani Electricity Mumbai Ltd.) – Member, CGRF

**On behalf of Applicant/Complainant**

None

**On behalf of Respondent [Adani Electricity Mumbai Ltd.(AEML)]**

None

**TRUE COPY**

*Sonal*  
**SECRETARY**  
**FORUM FOR REDRESSAL**  
**OF CONSUMER GRIEVANCES**  
**Adani Electricity (AEML)**

**ORDER dated 11/10/2021**

1. The Applicant/Consumer/Complainant submitted the grievance application for grant of copies of electricity bills from January 2011 till date of filing grievance application. Applicant wants the copies to apply for Government Certificate.
2. The Respondent/Utility submitted the reply and contended the present complaint is not covered under 'Grievance' as provided in Regulation 2 (e) of Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman), Regulations 2020. Further it is contended that the electricity bills have been sent to the Complainant/Applicant/Consumer on time to time on monthly basis.
3. We have heard Applicant/Consumer/Complainant, Representative of Respondent/Utility and Nodal officer at length. During the hearing, the Respondent/Utility agreed to provide statement of Account of bills as sought by consumer. Applicant/Consumer/Complainant was also directed to submit an application to the Respondent/Utility to that effect. It appears that the Statement of Account of Applicant/Consumer regarding electricity bills was provided by the Respondent/Utility to the Applicant/Consumer/Complainant. It also appears that the Applicant/Consumer/Complainant also applied for the certificate to the Government office and waiting for the final response from the said office.
4. This Forum also received an email from Applicant/Consumer /Complainant to that effect. This Forum is of the opinion that as statement of account of Applicant/Consumer pertaining to electric bills is already supplied to the Applicant/Consumer/Complainant; therefore, no purpose to keep the present grievance pending.

**TRUE COPY**

*Sonal*

**SECRETARY  
FORUM FOR REDRESSAL  
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Adani Electricity 'AEML**

This forum is of the opinion that the grievance requires to be disposed of.

In view of the above, following order is passed.

**ORDER**

1. Grievance stands disposed of.
2. Proceedings closed.
3. No Order as to cost.

Dated : 11/10/2021  
Place : Mumbai

*sd/-*

D. W. Deshpande (Retd. District Judge)  
Chairperson - CGRF

**TRUE COPY**

*sd/-*

**SECRETARY  
FORUM FOR REDRESSAL  
OF CONSUMER GRIEVANCES  
Adani Electricity 'AEML**

*sd/-*

Sharmila S. Ranade  
Member (Independent-CPO) - CGRF

*sd/-*

Ashish Khedkar  
Member - CGRF