

BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES

ADANI ELECTRICITY MUMBAI LIMITED

1st Floor, Devidas Lane, Off. S.V.Road, Near Devidas Lane Telephone Exchange, Borivali
(West), Mumbai – 400103.

E-mail : Consumerforum.Mumbaielectricity@adani.com

Website : cgrf.adanielectricity.com Tel.No.:022-30094247

Grievance Application No. 07/2019 Date : 14/08/2019

Mr. Ganesh Shivaji Kalkundre, Room No.125, Ahilyabai Holkar Chawl, Mankhurd Annabhau
Sathe Nagar, Opp.PMPG Colony, Mumbai 400043.

C.A.No. 152730907 Residential, Central Division

Mr.Ganesh Shivaji Kalkundre Applicant / Complainant

Adani Electricity Mumbai Ltd. (AEML) Respondent/Utility

Order dated 06 /11/2019

PRESENT

1. Mr.Vilas Dikshit – Chairperson
2. Mr. Ashish Khedkar, Vice President (Adani Electricity Mumbai Ltd.) – Member.
3. Mr.Milind Gandbhir – Member , (CPO).

On behalf of Adani Electricity Mumbai Ltd.(AEML)

1. Mr.Mritunjay Jha, (Dy.General Manager) Nodal Officer, AEML
2. Mr. Hemant Natu, Sr.Manager, AEML

On behalf of Applicant / Complainant

1. Mr. Harish Warde (Representative of the Applicant /Complainant)

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Adani Electricity (AEML)

Being aggrieved by the Order passed by IGR, the Applicant filed the present grievance application before this Forum. It is alleged by the Applicant that he applied for the new meter connection to his premises mentioned in the Application. It is his contention that Utility has not provided the new connection to his premises.

The Nodal Officer filed his reply. In short, it is the contention of the Nodal Officer that the Utility is ready to give the new connection but they are unable to do so because of some technical problem. The Nodal Officer, in his reply, mentioned the details about the same.

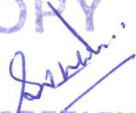
Heard the representative of the Applicant, the representative of the Utility and also the Nodal Officer.

From the submission, made before us by the representative of the Applicant, it appears that the Utility was ready to give new connection to the premises of the Applicant and one location was also fixed. But the owner of the room where the meter was going to be fixed took objection for the same and as such the meter could not be fixed to the wall of the said room.

From the submission made before us by the representative of the Utility and the Nodal Officer, it appears that the Utility has already provided the meter to another applicant residing in the same chawl. The representative of the Utility submitted that they are ready to install the meter at the same meter cabin from where they have given connection to the room of another applicant provided the Applicant is ready to lay the outgoing wire from the said location upto his room but the applicant is not ready to do so on the ground that the distance between the said location and his room is long.

From the submission made before us, it also appears that the utility is unable to lay the cable from any other side as there is one gutter and through which they can not lay the cable. From the submission made before us, it also appears that the Utility is required to

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dig near about 3 feet deep to lay the cable but that is also not possible because of the drainage etc. of 26 hutments situated by the side of that gutter.

Under these circumstances, we are of the opinion that when the Applicant is not ready to lay the outgoing wire from the location where the Utility is ready to fix the meter upto his premises on the ground that the distance is more, it will not be just and proper on our part to give direction to Utility to give electric connection to the premises of the Applicant when it is not feasible for them to lay the cable through the gutter or by digging 3 feet deep causing some damage to the drainage of the people residing the hutment nearby the said location. Hence the following Order is passed.


ORDER

1. The application stands disposed of.
2. No order as to cost.

Dated : 06th November'2019

Place : Borivali, Mumbai

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sd/-

Vilas Dikshit
Chairperson - CGRF

sd/-

Ashish Khedkar
Member - CGRF

sd/-

Milind Gandbhir
Member - CGRF