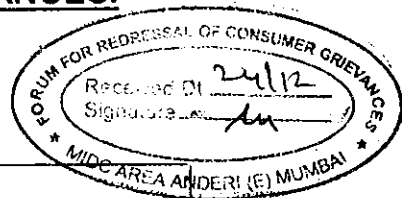


RELIANCE ENERGY LTD.
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES.

(to be submitted along with schedule A)

Case No. 20/2009



1	Name of the Applicant:- (in block letters)	MRS. MUMTAZ AITAF HUSSAIN ANSARI
2	Contract Account/Application No	903955227
3	Division	South Division.
4	Tariff Category (LF1, LF2.....)	LT-I
5	Nature of Complaint. (Excess Billing, Supplementary bills, Tariff change....)	New meter connection
6	Disputed amount	
7	No. & Date of First Complaint	18/08/2009.
8	Is the Amount charged U/s 126/135 of Electricity Act. (i.e for Unauthorized use of Electricity or Theft of Electricity)	-
9	Date of registering of Complaint with REL and with Name & Designation of the concerned Officer.	Complaint No. 903955227 18-08-2009. Prages Edpf
10	Name & Designation of the Officer Contracted give details of the discussion and Orders issued.	IGR cell, RE. Ltd. RNA Corporate Park Bandra, CE 51
11	Action take up by REL in mitigating the Grievance and letter thereof	order no. 1007523312
12	Date of intimation to Internal Grievance Redressal cell of REL	26/08/2009.
13	Date of Acknowledgement given by Internal Grievance Redressal cell of REL.	26/08/2009.
14	Name & Designation of REL Internal Grievance Redressal cell Officer.	8/10/09
15	Letter from Internal Grievance Redressal cell of REL stating the action taken by REL in respect of the Grievance	-
16	Any other matter you like to state regarding grievances redressal by REL	-

SCHEDULE A

✓ 2

Application to forum for redressal of grievance

Date: 19/11/2009

- Name of the consumer: MUMTIAZ I ALTIAF HUSAINI ANSARI
- Full address of the consumer: CHAWL NO 1201 ROJIM NO 151
TIRANISITI CAMP RECLAMATION BANDRA WEST
MUMBAI.
Pin code: 400050 Phone no.: 9322396951 Nazir Shaikh
Fax no.: _____ Email ID: _____
- Particulars of connection and consumer no. New meter Connection Dispute
(Please state nature of connection)
- Distribution licensee Reliance Infrastructure Ltd.
RNA Corporate Park, old Kalamandir, New collectors office.
Bandra (E) Mumbai 400051
- Details of the grievance, facts giving rise to the grievance As per Annexure '1'
(If space is not sufficient please enclose separate sheet)
- Date of original intimation of grievance by the consumer to the distribution licensee _____
(Internal Grievance Redressal Cell)
IUR. 26.08.2009.
- Remedy provided by the distribution licensee, if any Nil
- Nature of relief sought from the forum To get new meter connection
(Please enclose any proof to support claim, if any)
without paying arrears of earlier consumer.
- List of documents enclosed Attached
(Please enclose copies of any relevant documents which support the facts giving rise to the grievance)

M. K. 2009

✓ 3

10. Declaration

- a. I/ We , the consumer /s herein declare that:
 - i. the information furnished herein above is true and correct; and
 - ii. I/ We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- b. The present grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- c. The subject matter of the present grievance has never been submitted to the Forum by me or by any one of us or by any of the parties concerned with the subject matter to the best of my/our knowledge.
- d. The subject matter of my/our grievance has not been settled through the Forum in any previous proceedings.
- e. The subject matter of my/our grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority/court/arbitrator .

Yours faithfully

M. L. D. S.

(Signature)

M. L. D. S.

(Consumer's name in block letters)

Nomination - (If the consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named consumer hereby nominate

Shri/Smt Riyaz Ismail Dimtinkar & Nazir, Mohinuddin sheikh.

who is not an Advocate and whose address is Fayyaz Electricals

Shop No 20, 59, V.V. Chaudan street, Mumbai, 400003.

Mobail No. 9223448509.

as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

⊗ Riyaz

ACCEPTED (Riyaz Ismail Dimtinkar)

⊗ M. L. D. S.

(Nazir M. Sheikh)

(Signature of Representative)

M. L. D. S.

(Signature of Consumer)