



RELIANCE INFRASTRUCTURE LTD.
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES.

(to be submitted along with schedule A)

Case No. 19/2009

1. Name of the Applicant: Jitendra D. Jain
(In block letters)
2. Contract Account/Application No.: A/C: 101252221
3. Division: ED
4. Tariff Category (LT I, LT II.....): LT I
5. Nature of Complaint: Threats to transfer, appears of stranger
(Excess Billing, Supplementary bills, Tariff change....)
6. Disputed amount: Entire Bill amount 54831
7. No. & Date of First Complaint: 10/10/09 to I.G.R. cell
8. Is the Amount charged U/s 126/135 of The Electricity Act, 2003. (i.e. for unauthorized use of Electricity or Theft of Electricity)
—
9. Date of registration of Complaint with Rinfra and with Name & Designation of the concerned Officer. 13/8/09. to Mr. Vilas Durgude (Recovery Department)
10. Name & Designation of the officer contacted & give details of the discussion and orders issued:
Mr. Vilas Durgude (Recovery Department)
Mrs. Purnima Hiraley (I.G.R. cell)
11. Action taken by Rinfra in mitigating the grievance and letter thereof:
NO. ACTION TAKEN.
12. Date of intimation to Internal Grievance Redressal Cell of Rinfra: 10/10/09
13. Date of acknowledgment given by Internal Grievance Redressal Cell of Rinfra: 10/10/09
14. Name & Designation of Rinfra Internal Grievance Redressal cell officer:
Mrs. Purnima Hiraley.
15. Letter from Internal Grievance Redressal cell of Rinfra stating the action taken by Rinfra in respect of the grievance: 17/12/09
16. Any other feedback regarding Grievance Redressal Cell of Rinfra:
NO. They are biased. Not given us opportunity to be heard fully.

SCHEDULE A

Intimation to CGR forum for redressal of grievance

Date 18/12/2009

1. Name of the consumer JITENDRA D JAIN
2. Full address of the consumer MAHAVEER ENTERPRISES KHOTI LANE
E JV ROAD MHATIKOPAR WEST MUMBAI 400086
Pin code 400086 Phone no. 9322523623
Fax no. Email ID bhairatkothari183@yahoo.com

3. Particulars of connection and consumer no.
(Please state nature of connection)
RESIDENTIAL, SINGLE PHASE
A/c NO. 101252221

4. Distribution licensee
RELIANCE ENERGY (A.D.A.O.)

5. Details of the grievance, facts giving rise to the grievance (Continuous Threats been given to
transfer. appears of some stranger. person in our A/c.
without giving any detail. of bill. as to time, Monthwise
Detail.

6. Date of original intimation of grievance by the consumer to the distribution licensee
(Internal Grievance Redressal Cell)
10th Day of Oct. 2009

7. Remedy provided by the distribution licensee, if any
(If remedy has been provided, please enclose relevant communication from the Distribution Licensee)
No. remedy provided them. but. are asking us to
pay bill. or suffer. consequences.

8. Nature of relief sought from the forum We are not liable to pay any
(Please enclose any proof to support claim, if any)
amounts. as it is not in respect of our
Room premises (2) or some stranger. person (3) time barred.
(4) Notice given by Reliance vs. SGI of Electricity act is illegal.

9. List of documents enclosed
(Please enclose copies of any relevant documents which support the facts giving rise to the grievance)
Correspondence made with Reliance Energy.

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10. Declaration

- a. I/We, the consumer/s herein declare that:
 - i. The information furnished hereinabove is true and correct; and
 - ii I/We have not concealed or misrepresented any fact stated hereinabove and the documents submitted here
- b. The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- c. The subject matter of the present Grievance has never been submitted to the Forum by me or by any one of us or by any of the parties concerned with the subject matter to the best of my/our knowledge.
- d. The subject matter of my/our Grievance has not been settled through the Forum in any previous proceedings.
- e. The subject matter of my/our Grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority/court/arbitrator.

Yours faithfully

Jitendra D. Jain
.....
(Signature)

JITENDRA DEVILAL JAIN.
.....
(Consumer's name in block letters)

Nomination-(If the consumer wants to nominate his/her representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the abovenamed consumer hereby nominate
Shri/Smt. ARAT SHANKER LAL KOTHARI
who is not an Advocate and whose address is 12 M. AMBIKA SADAN, MANDHI, NANAR,
L.B.S. MARI, KHATKOPAR (W), MUMBAI, 400086.

..... as my/our
REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be
binding on me/us. He/She has signed below in my presence.

ACCEPTED

Arat
.....
(Signature of Representative)

Jitendra D. Jain
.....
(Signature of Consumer)