

From,

TELEFLO INSTRUMENT CO. PVT. LTD.
Pokar Mansion, 3rd Floor,
N. G. Acharya Marg,
Above Syndicate Bank,
Chembur, Mumbai-400 071.

SCHEDULE A

Application to CGR forum for redressal of grievance

To, THE CONSUMER GRIEVANCE REDRESSAL FORUM
CONSUMER CENTRE
MUMBAI - 400 093
Date 07/03/2009

1. Name of the consumer TELEFLO INSTRUMENT CO. PVT. LTD.
2. Full address of the consumer S. SHIVAM INDUSTRIAL ESTATE
OFF. B.S.D. MARG, DEONAR (E), MUMBAI
Pin code 400088 Phone no. 25565829
Fax no. Email ID

3. Particulars of connection and consumer no. A/C No: 102692038
(Please state nature of connection)

4. Distribution licensee RELIANCE ENERGY LTD (REL)
ZONE: EAST (TILAK NAGAR)

5. Details of the grievance, facts giving rise to the grievance ILLEGAL & UNAUTHORISED
(If space is not sufficient please enclose separate sheet)
TRESSPASSING BY REL, STEALING OF PROPERTY OF OUR COMPANY
VIOLATION OF SEC: 87, 88, 139, 140, 142, 146, 149, 150 & 151 of EA 2003
AS EXPLAINED IN ANNEXURE 'A' (ENCLOSED ANNEXURE 'A')

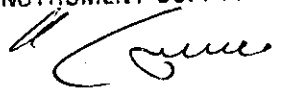
6. Date of original intimation of grievance by the consumer to the distribution licensee
(Internal Grievance Redressal Cell)
ORIGINAL COMPLAINT No DATED 15-12-2008 TO
IGR CELL (ENCLOSED), PETITION DATED 15-10-2008 WITH
MERC PENDING.

7. Remedy provided by the distribution licensee, if any
(If remedy has been provided, please enclose relevant communication from the Distribution Licensee)

NIL.

8. Nature of relief sought from the forum (1) PUNISHMENT AND PROSECUTION OF
(Please enclose any proof to support claim, if any)
REL & THEIR STAFF (2) COMPENSATION OF RS. 3 LAKH AS
DAMAGES PAYABLE TO US (3) EXCESS AMOUNT CHARGED TO BE REFUNDED

9. List of documents enclosed IGR CELL ORDER DATED 9/2/09, WRITTEN ARGUMENTS
(Please enclose copies of any relevant documents which support the facts giving rise to the grievance)
DATED 20/01/09. LETTER DATED 15/12/2008, IGR COMPLAINT 15/12/08, LETTER
DATED 27/11/08, 26/11/08, 25/11/08, 5/11/08, 24/06/08, 19/07/2007, 21/7/2007.
WE ALSO REFER TO ALL CORRESPONDENCE WITH MERC, IGR,
CGR FORUM AND POLICE IN THIS MATTER, ANNEXURE 'A' (06-03-2009)

For TELEFLO INSTRUMENT CO. PVT. LTD

Managing Director

RELIANCE ENERGY LTD.
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES.

(to be submitted along with schedule A)

Case No. -----

1	Name of the Applicant :- (in block letters)	TELEFLO INSTRUMENT CO. PVT. LTD.
2	Contract Account/Application No	102692038
3	Division	EAST (EZ4-TILAK NAGAR)
4	Tariff Category	—
5	Nature Of Complaint. (Excess Billing, Supplementary bills, Tariff change.....)	ILLEGAL & UNAUTHORIZED TRESPASSING, BY REL STAFF AND DISCONNECTION OF SUPPLY.
6	Disputed amount CHAIM	Rs. 3 LAKH.
7	No. & Date of First Complaint	15-12-2008
8	Is the Amount charged U/s 126/135 of Electricity or Theft of Electricity)	No A0
9	Date of registering of Complaint with REL and with Name & Designation of the concerned officer.	16-12-2008 MRS. P. B. NIRALAY SR. MANAGER (REL)
10	Name & Designation of the officer Contracted give details of the Discussion and orders issued.	09-02-2009.
11	Action take up by REL in mitigating The Grievance and letter thereof	NIL
12	Date of intimation to Internal Grievance Redressal cell of REL	Same as 9. above.
13	Date of Acknowledgement given by Internal Grievance Redressal cell of REL	16-12-2008
14	Name & Designation of REL Internal Grievance Redressal cell officer.	MRS. P. B. NIRALAY.
15	Letter from Internal Grievance Redressal cell of REL stating the action taken by REL in respect of the Grievance	09.02.2009.
16	Any other matter you like to state regarding grievance redressal by REL	As per Form Schedul 'A' and Annexure 'A'



For TELEFLO INSTRUMENT CO. PVT. LTD

[Signature]
Managing Director