

RELIANCE INFRASTRUCTURE LTD.
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES.

(to be submitted along with schedule A)

Case No 26/2008

1	Name of the Applicant - (in block letters)	APNA GHAR UNIT NO. 1 CHS. LTD.
2	Contract Account/Application No	—
3	Division	—
4	Tariff Category (LT1, LT2, ...)	—
5	Category (Residential, Commercial, Industrial)	Residential
6	Nature of Complaint. (Excess Billing, Supplementary bills, Tariff change...)	Request for vacating the land belongs to the Society
7	Disputed Amount	—
8	No. & Date of First Complaint	24/10/2007
9	Is the Amount charged U/s 126/135 of Electricity Act. (i.e. for Unauthorized use of Electricity or Theft of Electricity)	—
10	Date of registering of Complaint with RInfra and with Name & Designation of the concerned Officer.	—
11	Name & Designation of the Officer Contracted give details of the discussion and Orders issued.	—
12	Action take up by RInfra in mitigating the Grievance and letter thereof	No Response to Form 'A'
13	Date of intimation to Internal Grievance Redressal cell of RInfra	14/05/2008 17/11/2008
14	Date of Acknowledgement given by Internal Grievance Redressal cell of RInfra.	24/05/2008 17/11/2008
15	Name & Designation of RInfra Internal Grievance Redressal cell Officer.	—
16	Letter from Internal Grievance Redressal cell of RInfra stating the action taken by RInfra in respect of the Grievance	—
17	Any other matter you like to state regarding grievances redressal by RInfra	Details given in Schedule 'A'

APPLICATION FOR REDRESSAL OF GRIEVANCE

Date 5 MAR 2009

1. NAME OF THE CONSUMER APNA CHAR UNIT NO. 1 CO-OPERATIVE HOUSING SOCIETY LTD.
2. FULL ADDRESS OF THE CONSUMER 'HRUSHIKESH', SWAMI SAMARTHA NAGAR, ANDHERI (WEST), MUMBAI
PIN CODE **400 053**.
PHONE NO. / FAX NO. -
3. PARTICULARS OF CONNECTION AND CONSUMER NO.
(Please state nature of connection)

4. DETAILS OF THE GRIEVANCE

(If space is not sufficient Please enclose separate sheet)

The Society entered into contract with Bombay Suburban Electric Supply Ltd. Mumbai- 400 020 on March 1980 only for the substation room. The lease for 10 years renewable for 2 periods each 10 years, measuring 28 Sq. meter approx with terms and condition. M/S Reliance Energy took over M/S BSES Ltd. without any information to the Lessors (Society) by the Lessee (BSES). It seems Reliance using more area than the agreed area with BSES and also commercialized to collect electricity bill and renovation without permission from the Society. Details draft Lease agreement copy with BSES and copy of 3 letters, Form 'A', Reliance letter dated 11.12.2008 and our reply dated 23.12.2008 attached. For last 1 ½ year no response to our letter written to M/S. Reliance Energy, one who is occupying the land presently. Payment terms in the agreement rent of Re. 1/- (Rupee One Only) payable on advance on the first day of April not honored.

- (a) DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO THE DISTRIBUTION LICENSEE
Our letter dated 24.10.2007, 25.11.2007, 18.05.2008 and Form 'A' are acknowledged. Subsequent letter dated 11.12.2008 and our reply for it dated 23.12.2008.
Your letter from CGRF to Reliance Energy dated 24.05.2008.

6. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY No Response.

(If remedy has been provided, please enclose relevant communication from the Distribution Licensee)

7. NATURE OF RELIEF SOUGHT FROM THE FORUM Request for vacating the land belongs to the Society.

(Please enclose any proof to support claim, if any)

8. LIST OF DOCUMENTS ENCLOSED
(Please enclose copies of any relevant documents)

- i) Lease Agreement – Draft copy
- ii) Society Resolution dated 07/04/1981
- iii) Letter of Electrical Contractor dated 03/04/1981,
- iv) Letter from the Developers dated 31/10/2007
- v) Letter to Reliance Energy dated 24/10/07, 25/11/07 & 18/05/08
- vi) Form 'A' dated 17/11/2008, Reliance letter dated 11/12/2008 and our reply dated 23/12/2008.

9. DECLARATION

(a) I/We, the Consumer /s herein declare that:

- (i) the information furnished herein above is true and correct; and
- (ii) I/We have not concealed or misrepresented any fact stated in aforesaid columns and the documents submitted herewith.
- (b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and no remedy was provided within a period of two (2) months from the date of original intimation.
- (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my / our Grievance has not been decided by any authority/court/arbitrator.

Yours faithfully

FOR APNA GHAR UNIT NO.1 CHS LTD.



M. P. Shetty
 (M. P. SHETTY)
 HON. SECRETARY

NOMINATION - (If the Consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

We the above named Consumer hereby nominate **Shri S. L. Kati, Hon. Chairman and Mr. M. P. Shetty, Hon. Secretary, one of them or both, who is not an Advocate and whose address is 'Hrushikesh', Apna Ghar Unit No.1 CHS Ltd., Swami Samartha Nagar, Andheri (W), Mumbai - 400053** as our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

S. Kati

M. P. Shetty

HON. CHAIRMAN **HON. SECRETARY**
(Signature of Representative)

M. P. Shetty

HON. SECRETARY
(Signature of Consumer)