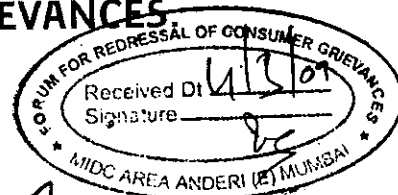


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RELIANCE INFRASTRUCTURE LTD.
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES

(to be submitted along with schedule A)



Case No. 25/2008

1. Name of the Applicant: MR. PAWAN KUMAR AHLUWALIA
(In block letters) 401-BLUE-BELL, JANICALLYAN - NARAR
MARVENO
MAAD
2. Contract Account/Application No.: 150087464
3. Division: AINDOSHI - Goregaon (E)
4. Tariff Category (LT I, LT II.....): COMPLAINT AGAINST
5. Nature of Complaint: 150427777 - ILLEGAL CONNECU
(Excess Billing, Supplementary bills, Tariff change....) AS - ENCRACHER
6. Disputed amount: _____
7. No. & Date of First Complaint: 15 JAN. 01 - 2008
8. Is the Amount charged U/s 126/135 of The Electricity Act, 2003. (i.e. for unauthorized use of Electricity or Theft of Electricity) _____
9. Date of registration of Complaint with Rinfra and with Name & Designation of the concerned Officer: _____
1. MR. KHERICAR 2. MR. BODKAR
3. ASHISH. 4. MRS. PANDHAN. S. LAD
10. Name & Designation of the officer contacted & give details of the discussion and orders issued: _____
MR. SATYA JIT. BENDAKAR
11. Action taken by Rinfra in mitigating the grievance and letter thereof: _____
12. Date of intimation to Internal Grievance Redressal Cell of Rinfra: _____
13. Date of acknowledgment given by Internal Grievance Redressal Cell of Rinfra: 17/12/08
14. Name & Designation of Rinfra Internal Grievance Redressal cell officer: _____
MR. SATYA JIT BENDAKAR
15. Letter from Internal Grievance Redressal cell of Rinfra stating the action taken by Rinfra in respect of the grievance: _____
HEARING ON 9 JAN - 2009
16. Any other feedback regarding Grievance Redressal Cell of Rinfra: _____
IT

SCHEDULE A

Application to forum for redressal of grievance

Date: 04/03/2009

1. Name of the consumer: PAWAN-AHLUWALIA
ACCOUNT NO - 150037464

2. Full address of the consumer: PAWAN-AHLUWALIA-401-BLUE-
BELL-JAN-KALYAN-NAGAR-MARVE-ROAD-

Pin code: 401019

Phone no.: 288103777

Fax no.: _____

Email ID: VALIA2009@redr.in

M. No. 9224185332

Value a.o.e.w

3. Particulars of connection and consumer no. COMPLAINT AGAINST
(Please state nature of connection) ENCROACHER ON - J.P. ROAD 4/NO-
150427777 AT C.T. 425. S.N. 79 H.N. 5
JAN - KALYAN - NAGAR - MARVE. ROAD

4. Distribution licensee MALAD-W,

COMPLAINT - AGAINST -

5. Details of the grievance, facts giving rise to the grievance SUPPLY TO GIVEN
(If space is not sufficient please enclose separate sheet)

ENCROACHER TO MR. MOHD. SAGEER. MOHD -
BASHIR. MANIAR. S.N. 79. H.N. 5 CTS 425(P)
KHARONI - MILEAGE - MALAD W, NR. DANIEL

6. Date of original intimation of grievance by the consumer to the distribution licensee _____
(Internal Grievance Redressal Cell)

WE PAWAN AHLUWALIA AND
RATENORA DANIE - MADE COMPLAINT - AGAINST ENCROACHER
MR. SAGEER - NOT TO PROVIDE SUPPLY DATE 2/19/08

7. Remedy provided by the distribution licensee, if any _____

BUT - RELIANCE ENERGY - PROVIDE SUPPLY
AFTER - OUR - COMPLAINT

8. Nature of relief sought from the forum _____
(Please enclose any proof to support claim, if any)

DIS - CONNECT SUPPLY - AND
MY LEGAL ADVOCATE FILED COMPLAINT WITH
LOSS OF T.D.R. 25 LAC ONLY ON 15/10/08

9. List of documents enclosed _____
(Please enclose copies of any relevant documents which support the facts giving rise to the grievance)

- ① COPY - ORDER COPY OF 17/2 Feb - 2009
- ② OBJECTION - NOT - FOR SUPPLY 01-08 - 19/04. 08-09
- ③ ILLEGAL ELECTRIC - CONNECTION AT 2/7/08
TO ENCROACHER
- ④ MY - ADVOCATE - CLAIM 25 LAC AT 15/10/08
- ⑤ STRUCTURE - DEMOLISHED BY - SOME
P-MOUTH - REPORT - 11/8/08

✓ 3

COPY OF IGR - REPLY
COPY OF NOTICE FOR DEMOLITION OF STRY.
of ENCLOSURE -

I/ We , the consumer /s herein declare that:

- i. the information furnished herein above is true and correct; and
 - ii. I/ We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- b. The present grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- c. The subject matter of the present grievance has never been submitted to the Forum by me or by any one of us or by any of the parties concerned with the subject matter to the best of my/our knowledge.
- d. The subject matter of my/our grievance has not been settled through the Forum in any previous proceedings.
- e. The subject matter of my/our grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority/court/arbitrator .

Yours faithfully

C.A. TO ORIGINAL OWNER

(Signature)

(PAWANI KUMAR DHUWA)
PAWANI KUMAR DHUWA
(Consumer's name in block letters)

Nomination - (If the consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named consumer hereby nominate

Shri/Smt _____

who is not an Advocate and whose address is _____

as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

(Signature of Representative)

(Signature of Consumer)