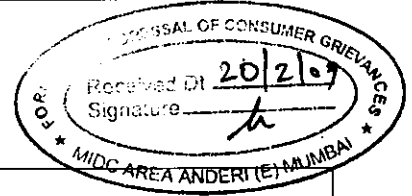


RELIANCE INFRASTRUCTURE LTD.
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES.

(to be submitted along with schedule A)

Case No. 24/2008



1	Name of the Applicant:- (in block letters)	DEVENDRA YASHVANT NAIK
2	Contract Account/Application No	CA 101955430
3	Division	South central zone
4	Tariff Category (LT1, LT2.....)	LT1
5	Category (Residential, Commercial, Industrial)	Residential
6	Nature of Complaint. (Excess Billing, Supplementary bills, Tariff change....)	Bogus Ele Bills and Bogus R.EL letter No ^{Att No REL/} 07/2802
7	Disputed Amount	
8	No. & Date of First Complaint	29 Aug 2008 (Two letters)
9	Is the Amount charged U/s 126/135 of Electricity Act. (i.e. for Unauthorized use of Electricity or Theft of Electricity)	NA
10	Date of registering of Complaint with RInfra and with Name & Designation of the concerned Officer.	Krishna Shenoi and Padma Wagle, Pralokh Makhale
11	Name & Designation of the Officer Contracted give details of the discussion and Orders issued.	Nil
12	Action take up by RInfra in mitigating the Grievance and letter thereof	No Action
13	Date of intimation to Internal Grievance Redressal cell of RInfra	21 Nov 2008
14	Date of Acknowledgement given by Internal Grievance Redressal cell of RInfra.	21 Nov 2008
15	Name & Designation of RInfra Internal Grievance Redressal cell Officer.	Sumanjy Kale.
16	Letter from Internal Grievance Redressal cell of RInfra stating the action taken by RInfra in respect of the Grievance	10/11/2009 Rec'd 27/11/2009
17	Any other matter you like to state regarding grievances redressal by RInfra	Letter to Krishna Shenoi Date 28 Aug 2008 No Reply

Forum

SCHEDULE A

21.08.08

Application to CGR forum for redressal of grievance

Date 11/3/02/2009

Name of the consumer DEIVIEWIDIRIAI YASIHIVAVITI VIALIK

2. Full address of the consumer SIAI IC HIAWIL IC OIMM IC TIEI GIMGISHINAG
AIRI IC IOUITI IC AIMIR IDI BIEHIRAIMIBIATUGI IOIGIEISHIWARII (W)

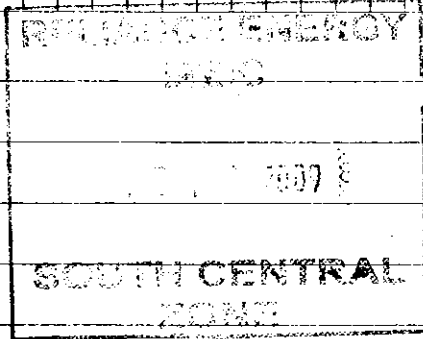
Pin code 4101011012 Phone no. 91312145191021410

Fax no. Email ID

3. Particulars of connection and consumer no. (Please state nature of connection)

DOMESTIC

4. Distribution licensee



5. Details of the grievance, facts giving rise to the grievance reg. bogus electricity bills of Shri Umesh K Tambh and 7 others prepared by BSES and verified and stamped by REL on 12-12-2007 and sent to Addl. Collector (Encroachment) Bandra, Mumbai (xerox copies of all the bills are enclosed)

6. Date of original intimation of grievance by the consumer to the distribution licensee Letter dated 29th August 2008 addressed to Shri Krishna Sheor, Deputy Chairman, R.E.L.

7. Remedy provided by the distribution licensee, if any no.

8. Nature of relief sought from the forum Ref. letter dt. 29/8/08 - request for compliance of said letter (copy enclosed). The 7 consumers nos, their correct names, as well as correct addresses and also when the connections are actually given. It appears that the bills issued are bogus ones. Therefore pl. confirm the same.

9. List of documents enclosed (Please enclose copies of any relevant documents which support the facts giving rise to the grievance)
- 1) xerox copies of 7 electricity bills and the other original bill on the same. consumer nos.
 - 2) Application dated 29th Aug. 2008. Page 27 to 29
 - 3) Left copy of letter from REL to Addl. Collector, Page 31 to 33
 - 4) Copy of letter from Addl. Collr. to REL, Page 35
 - 5) Copy of REL letter dt. 10-1-2009 Page 43

10. Declaration

- a. I/We, the consumer/s herein declare that:
 - i. The information furnished hereinabove is true and correct; and
 - ii I/We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- b. The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- c. The subject matter of the present Grievance has never been submitted to the Forum by me or by any one of us or by any of the parties concerned with the subject matter to the best of my/our knowledge.
- d. The subject matter of my/our Grievance has not been settled through the Forum in any previous proceedings.
- e. The subject matter of my/our Grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority/court/arbitrator.

Yours faithfully

(Signature)

DEYENDRA YASHAVANT NAIK

(Consumer's name in block letters)

Nomination-(If the consumer wants to nominate his/her representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the abovenamed consumer hereby nominate

Shri/Smt.....
who is not an Advocate and whose address is

..... as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

.....
(Signature of Representative)

.....
(Signature of Consumer)