

RELIANCE ENERGY LTD.
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES.

(to be submitted along with schedule A)

Case No. 23 / 08

1	Name of the Applicant:- (in block letters)	Joint managing Director M.F.S. & C. Dev Corp. Ltd.
2	Contract Account/Application No	102218472
3	Division	Central zone @ Indoshi
4	Tariff Category (LF1, LF2.....)	
5	Nature of Complaint. (Excess Billing, Supplementary bills, Tariff change....)	Non-execution of work even after payment since 10 April-2007
6	Disputed amount	2,10,795 = 00
7	No. & Date of First Complaint	15.05.2008
8	Is the Amount charged U/s 126/135 of Electricity Act. (i.e for Unauthorized use of Electricity or Theft of Electricity)	The corp. Paid to M/S Reliance for extra load on 10-4-2007 upto date no work has been carried out
9	Date of registering of Complaint with REL and with Name & Designation of the concerned Officer.	July 21, 2007 vide our Letter No DP42007/Elect/Reliance/100
10	Name & Designation of the Officer Contracted give details of the discussion and Orders issued.	
11	Action take up by REL in mitigating the Grievance and letter thereof	Nil
12	Date of intimation to Internal Grievance Redressal cell of REL	20-11-2008
13	Date of Acknowledgement given by Internal Grievance Redressal cell of REL.	24-11-2008
14	Name & Designation of REL Internal Grievance Redressal cell Officer.	Mr. Ashish Khedkar, G.M. Mr. Rajesh Parab, Sr. Executive
15	Letter from Internal Grievance Redressal cell of REL stating the action taken by REL in respect of the Grievance	No-32/2008 dated December 10, 2008
16	Any other matter you like to state regarding grievances redressal by REL	

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Schedule A

APPLICATION TO FORUM FOR REDRESSAL OF GRIEVANCE

Date 5/2/2009

1. NAME OF THE CONSUMER Jt. M.D. M.F.S. & C. Dev. Coop Ltd
2. FULL ADDRESS OF THE CONSUMER Filmcity Goregaon (E) Mumbai-65
 PIN CODE 400065
 PHONE NO. 28401533/28401755
 FAX NO 28400734
 EMAIL ID Filmcity filmcity hotmail.com.

3. PARTICULARS OF CONNECTION AND CONSUMER NO.
 (Please state nature of connection)

Account No - 102218472

4. DISTRIBUTION LICENSEE _____

5. DETAILS OF THE GRIEVANCE, FACTS GIVING RISE TO THE GRIEVANCE

(If space is not sufficient please enclose separate sheet)

This corp. had been paid Rs. 2,10,795 = on 10-4-07 for extra load to existing consumer. But up to this date no work has been carried out nor on money given back.

6. DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO THE DISTRIBUTION LICENSEE (INTERNAL GRIEVANCE REDRESSAL CELL)

20-11-2008

7. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY
 (If remedy has been provided, please enclose relevant communication from the Distribution Licensee) nil

8. NATURE OF RELIEF SOUGHT FROM THE FORUM
Justice.

(Please enclose any proof to support claim, if any)

9. LIST OF DOCUMENTS ENCLOSED

(Please enclose copies of any relevant documents which support the facts giving rise to the Grievance)

10. DECLARATION

- (a) I/ We , the consumer /s herein declare that:
 - (i) the information furnished herein above is true and correct; and
 - (ii) I/ We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- (b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/ We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my / our Grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority / court / arbitrator .

Yours faithfully

ANANT A. PATIL
(Signature)
(Consumer's name in block letter)

NOMINATION - (If the consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named consumer hereby nominate Shri/Smt. Anant Marathe, who is not an Advocate and whose address is Filmcity Goregaon (E) Mumbai 405

..... as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED
Marathe
(Signature of Representative)

Patil
(Signature of Consumer)