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**SCHEDULE 'A'**

December 23, 2008

**Application to CGR FORUM for redressal of grievance:**

- 1] Name of the Consumer : **ZAHIR SAGIR AHMED KHAN**
- 2] Full Address of the Consumer : Survey No. 193, Hissa No. 11 & 12,  
Village: Ghodbunder,  
Western Express Highway,  
Dist.: Thane 401 107.  
  
M-9322076277  
M-9892789084
- Deepak mehta*  
*9869026652*
- 3] Particulars of connection and consumer no. : Application for new meter connection under Normality Scheme – Account No. 150235230
- 4] Distribution Licensee : Reliance Energy Limited,  
North Zone, "Pavanputra", Near Bhayander  
Railway Crossing, Bhayander-East,  
Dist.: Thane.
- 5] Details of the Grievance facts giving rise to the grievance : Separate sheet attached
- 6] Date of the original intimation of grievance by the Consumer to the Distribution Licensee : 16th October, 2008
- 7] Remedy provided by the Distribution Licensee, if any. : Demanding space for New Sub-Station admeasuring 8 m x 5 m x 5 m
- 8] Nature of relief sought from the Forum : The applicant must get electricity connection without any condition for New Sub-Station
- 9] List of documents enclosed : a) Copy of Electricity Service Estimate dt. 18-03-2006  
b) Copy of Payment Receipt no. 40030170664 dated 20-03-2006  
c) Copy of Letter received from Reliance Energy bearing ref. CP/NZ/SS-1/RMG/2006-07 dated 7th March, 2006.  
d) Copy of Letter received from Reliance Energy bearing ref. NZ/CP-1270/RMG/06 dated 15th February, 2007.  
e) Copy of Letter addressed to Reliance Energy Limited by my LEC Urmi Electricals dated 19-01-2007.

- f) Copy of Internal Grievances Cell's letter dated 16-10-2008.
- g) Copy of Minutes of hearing dated 4th November, 2008

**10) Declaration:**

- a) I/We, the Consumer/s herein declare that –
  - i) The information furnished hereinabove is true and correct to the best of my knowledge and belief;
  - ii) I/We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- b) The present grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I am not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of the original intimation;
- c) The subject matter of the present grievance has never been submitted to the Forum by me or by any one of us or by any of the parties concerned with the subject matter to the best of my knoweldge;
- d) The subject matter of my grievance has not been settled through the Forum in any previous proceedings;
- e) The subject matter of my grievance has not been decided by any Competent Authority/Court/Arbitrator and is not pending before any such Authority / Court/ Arbitrator.

Yours faithfully,

x

(ZAHIR SAGIR AHMED KHAN)

**Nomination:**

I, the above named Consumer / Applicant hereby nominate Mr. DEEPAK J. MEHTA, who is not an Advocate and whose address is Flat No. 103, Sadasahayni CHS Ltd., Jaywant Sawant Road, Dahisar-East, Mumbai 400 068; Mobile No. 9869026652; as my Representative in the proceedings and confirm that any statement, acceptance orrejection made by him shall be binding on me. He has signed below in my presence.

ACCEPTED,

(DEEPAK J. MEHTA)

*Spinnant*

*x Zahir Sagir Ahmed Khan*

(ZAHIR SAGIR AHMED KHAN)

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**ANNEXURE**

5] Details of the Grievance facts giving rise to the Grievance:

I have applied for a New Service Connection on 25th February, 2006. After verification by your Junior Engineer, I have received your Service Estimate Copy under Account No. 150235230 dated 18th March, 2006 for Rs. 4,950/-. Accordingly, I have paid the said amount of Rs. 4,950/- on ~~20th~~ March, 2006 under receipt no. 40030170664 for my premises at Survey No. 193, Hissa No. 11 and 12, Village Ghodbunder, Western Express Highway, Dist: Thane 401 107.

Thereafter I have approached the North Zone Office of Reliance Energy Limited several times, but was not given any response. Upon my several oral requests, your Company issued me a letter demanding a space admeasuring 8 m x 5 m x 5 m for Sub-Station.

It may please be noted that I have applied for 9 KW for commercial use on a very small cluster and for the Building. Further, the area of my plot is 345.3 sq. meter which is less than 500 sq. meter. Moreover, the Highway Authorities have already acquired 150 sq. meter for Road widening from the above area of 345.3 sq. meter.

**I may also bring to your kind notice that there is already one Sub-Station behind my plot known as N.T. Strip & Automation Pvt. Ltd. Compound S/S which is around 100 mtrs. away from my plot. Also there is a Sub-station near my Plot i.e. at Galaxy Hotel which is around 320 mtrs. away from my plot.**

Also please clarify as to what time would you take to release the electricity supply after taking the payment from an applicant?

How do you calculate whether you will be able to give the supply to the applicant as per his requirement or not?

**Who is responsible, if you don't give the supply due to your technical problems? And where should I go for my electricity requirement?**

According to MERC if you fail to give the supply to an applicant within 30 days from the date of payment you are panelized by paying Rs. 100/- per week.

Your honour is requested to please sanction me the electricity connection as requested by me without any condition of Sub-Station.

*x Ghanshyam Shinde*