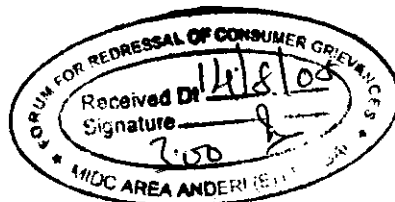


RELIANCE ENERGY LTD.
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES.
 (to be submitted along with schedule A)

Case No. 7/2008

1	Name of the Applicant:- (in block letters)	FEROZ IBRAHIM SHAIKH
2	Contract Account/Application No	
3	Division	NORTH
4	Tariff Category (LF1, LF2.....)	
5	Nature of Complaint. (Excess Billing, Supplimentary bills, Tariff change....)	Excess Billing
6	Disputed amount	1718 17180
7	No. & Date of First Complaint	
8	Is the Amount charged U/s 126/135 of Electricity Act. (i.e for Unauthorized use of Electricity or Theft of Electricity)	NO
9	Date of registering of Complaint with REL and with Name & Designation of the concerned Officer.	14.07.08, Mr SANJIV SHARMA [CHAIRMAN]
10	Name & Designation of the Officer Contracted give details of the discussion and Orders issued.	SANDESH RANE [BUSS-HEAD] NO RESOLUTION
11	Action take up by REL in mitigating the Grievance and letter thereof	NONE
12	Date of intimation to Internal Grievance Redressal cell of REL	9.07.08
13	Date of Acknowledgement given by Internal Grievance Redressal cell of REL.	14.07.08
14	Name & Designation of REL Internal Grievance Redressal cell Officer.	SANDESH RANE [BUSS-HEAD]
15	Letter from Internal Grievance Redressal cell of REL stating the action taken by REL in respect of the Grievance	19.07.08
16	Any other matter you like to state regarding grievances redressal by REL	



1a

Schedule A

APPLICATION TO FORUM FOR REDRESSAL OF GRIEVANCE

Date 14.08.08

1. NAME OF THE CONSUMER FEROZ IBRAHIM SHAKH.
2. FULL ADDRESS OF THE CONSUMER A/18 - 501 SHANTIDHAM, OPP SURYA SHOPPING CENTER, Mira Road (E)
PIN CODE 401107
PHONE NO. 28456326 / 9867825155
FAX NO —
EMAIL ID Farzanaqureshi2003@yahoo.com

3. PARTICULARS OF CONNECTION AND CONSUMER NO.
(Please state nature of connection)
LT-1 # 100199771

4. DISTRIBUTION LICENSEE Reliance Energy

5. DETAILS OF THE GRIEVANCE, FACTS GIVING RISE TO THE GRIEVANCE

(If space is not sufficient please enclose separate sheet)

Pls find the enclosed letter

6. DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO THE DISTRIBUTION LICENSEE (INTERNAL GRIEVANCE REDRESSAL CELL)

Oral Complaint given in month of May-08 in Call Centre

7. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY
(If remedy has been provided, please enclose relevant communication from the Distribution Licensee) NIL

8. NATURE OF RELIEF SOUGHT FROM THE FORUM

NONE

(Please enclose any proof to support claim, if any)

9. LIST OF DOCUMENTS ENCLOSED

(Please enclose copies of any relevant documents which support the facts giving rise to the Grievance)

- 1- CGR form
- 2- IGR form
- 3- Acknowledgment letter from IGR
- 4- Letter of minute details
- 5- Bill for the Month of Jun 08
- 6- Bill for the month of July 08



10. DECLARATION

- (a) I/ We , the consumer /s herein declare that:
 - (i) the information furnished herein above is true and correct; and
 - (ii) I/ We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- (b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/ We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my / our Grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority / court / arbitrator .

Yours faithfully

FEROZ IBRAHIM SHAIKH (Signature)
(Consumer's name in block letter)

NOMINATION – (If the consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named consumer hereby nominate Shri/Smt. , who is not an Advocate and whose address is
 as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

(Signature of Representative)

(Signature of Consumer)