

RELIANCE ENERGY LTD.
FORM FOR REDRESSAL OF CONSUMER GRIEVANCES.

(To be submitted along with schedule A)

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Case No. 02/2008

1	Name of the Applicant- (in block letters)	
2	Consumer Account Application No	
3	Division	
4	Tariff Category	
5	Nature of Complaint Excess Billing, Supplimentary bills, Tariff change....	
6	Disputed amount	
7	No. & Date of First Complaint	
8	Rs. Amount charged U/s 126/135 of Electricity Act for Unauthorized use of Electricity or Theft of Electricity	
9	Date of registering of Complaint with REL and with Name & Designation of the concerned Officer.	
10	Name & Designation of the Officer Contracted give details of the discussion and Orders issued.	
11	Action take up by REL in mitigating the Grievance and letter thereof	
12	Date of Intimation to Internal Grievance Redressal cell of REL	
13	Date of Acknowledgement given by Internal Grievance Redressal cell of REL	
14	Name & Designation of REL Internal Grievance Redressal cell Officer.	
15	Letter from Internal Grievance Redressal cell of REL stating the action taken by REL in respect of the Grievance	
16	Any other matter you like to state regarding grievances redressal by REL	

SCHEDULE A



Application to CGR forum for redressal of grievance

Date 30/01/2008

1. Name of the consumer TIRUKIRIAPPAI IYER KILAN CHIAI ADIPAI

2. Full address of the consumer HIRYAPPAI KENSIT CLINEM IYER KILAN CHIAI ADIPAI
SIRIGESIMMANI WEST

Pin code 41011012 Phone no. 28735736

Fax no. Email ID TIRUKIRIAPPADK@gmail.com

3. Particulars of connection and consumer no. (Please state nature of connection)
AK 102498796 SCLF2
A 26623353

4. Distribution licensee Reliance Energy Ltd.

5. Details of the grievance, facts giving rise to the grievance (If space is not sufficient please enclose separate sheet)
When factory was closed received Emergency Bill of 1681 when checked found the meter was defective the day meter is installed.

6. Date of original intimation of grievance by the consumer to the distribution licensee (Internal Grievance Redressal Cell) 6th Nov. 2007

7. Remedy provided by the distribution licensee, if any (If remedy has been provided, please enclose relevant communication from the Distribution Licensee) NO

8. Nature of relief sought from the forum (Please enclose any proof to support claim, if any)
Meter under dispute may be checked as Emergency Bill raised by the meter should be refunded.

9. List of documents enclosed (Please enclose copies of any relevant documents which support the facts giving rise to the grievance)
① Reading Check Key ② meter enquiry ③ original Bill of Hearing held on 28/9/2007 ④ meter enquiry.