

FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES.

(to be submitted along with schedule A)

CASE No. 25/2006

1	Name of the Applicant:- (in block letters)	BHAVANA INDUSTRIES
2	Contract Account/Application No	
3	Division	South Central.
4	Tariff Category (LF1, LF2.....)	LTP 2
5	Nature of Complaint. (Excess Billing, Supplementary bills, Tariff change....)	Wrongful & illegal billing of disconnected meter way back 1996
6	Disputed amount	54630=04
7	No. & Date of First Complaint	NOVEMBER 2006.
8	Is the Amount charged U/s 126/135 of Electricity Act. (i.e for Unauthorized use of Electricity or Theft of Electricity)	- NO -
9	Date of registering of Complaint with REL and with Name & Designation of the concerned Officer.	24-01-2007 IGRL
10	Name & Designation of the Officer Contracted give details of the discussion and Orders issued.	MS. KALE MS BHARATI MR. VIJAYKUMAR R. YADAV
11	Action take up by REL in mitigating the Grievance and letter thereof	NO ACTION TAKEN.
12	Date of intimation to Internal Grievance Redressal cell of REL	24-01-2007
13	Date of Acknowledgement given by Internal Grievance Redressal cell of REL.	24-01-2007
14	Name & Designation of REL Internal Grievance Redressal cell Officer.	MS KALE
15	Letter from Internal Grievance Redressal cell of REL stating the action taken by REL in respect of the Grievance	Nil.
16	Any other matter you like to state regarding grievances redressal by REL	Ms. Kale stated that as a Company, we have to collect payment. IGRL's attitude is unjustful, biased & unilateral.

Schedule A

APPLICATION TO FORUM FOR REDRESSAL OF GRIEVANCE

Date 26.03.07

1. NAME OF THE CONSUMER BHAVANA INDUSTRIES
2. FULL ADDRESS OF THE CONSUMER BHAVANA INDUSTRIES
31-A/F, New Empire Promises
Co-op. Soc. Ltd; Kondivita Lane,
Andheri (E), Bombay-400 059
- PIN CODE _____
- PHONE NO. 2839 3335
- FAX NO 28230911
- EMAIL ID bhavind10@hotmail.com

3. PARTICULARS OF CONNECTION AND CONSUMER NO. ZA
(Please state nature of connection)

LTP-2 - 102697185

4. DISTRIBUTION LICENSEE REL

5. DETAILS OF THE GRIEVANCE, FACTS GIVING RISE TO THE GRIEVANCE

(If space is not sufficient please enclose separate sheet)

We have requested to disconnect supply in Oct-1996
it was confirmed & meter was disconnected
and removed after lapse of 10 years we received
wrongful & illegal billing for the year 1996 till date.
for the said disconnected electricity supply.

6. DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER
TO THE DISTRIBUTION LICENSEE (INTERNAL GRIEVANCE REDRESSAL CELL)

letter dt: 3/11/06, 20/12/06; 30/12/06

7. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY

(If remedy has been provided, please enclose relevant communication from the Distribution Licensee) On the contrary delay payment interest etc is charged.

8. NATURE OF RELIEF SOUGHT FROM THE FORUM

forthwith withdrawal of the said illegal billing amt to
(Please enclose any proof to support claim, if any) RS 54630=00 Period from Oct 96
to date.

9. LIST OF DOCUMENTS ENCLOSED

(Please enclose copies of any relevant documents which support the facts giving rise to the Grievance)

- 1) Copy of intimation of disconnection.
2) Reply of letter Recd. from REL.

10. **DECLARATION**

- (a) I/ We , the consumer /s herein declare that:
(i) the information furnished herein above is true and correct; and
(ii) I/ We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- (b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/ We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my / our Grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority / court / arbitrator .

Yours faithfully



NITIN MEHTA
(Signature)

(Consumer's name in block letter)

NOMINATION – (If the consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named consumer hereby nominate **Shri/Smt:**
YOGESH (GANDHI) , who is ~~not~~ an Advocate and whose address is
Room No: 8, 1st floor
S.D.S. Kalbadevi Rd.
Mumbai - 400 002 as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED



(Signature of Representative)



(Signature of Consumer)