

1122

24/2006

FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES

(to be submitted along with schedule A)

1	Name of the Applicant (in block letters)	BABUBHAI M. KOTAK.
2	Contract Account / Application No.	102150152
3	Division	EAST DIVN.
4	Tariff Category (LF1, LF2...)	LF1.
5	Nature of complaint (Excess billing, supplementary bills, tariff change)	No electric supply since 14/11/06.
6	Disputed amount	—
7	No. & Date of First Complaint	9th January 2007 15/11/2006
8	Is the Amount charges U/s. 126 / 135 of Electricity Act. (i.e. for unauthorized use of electricity or theft of electricity)	N.A.
9	Date of registering of complaint with REL and with Name and Designation of the concerned officer.	15/11/2006 East Divn.
10	Name & Designation of the officer contacted give details of the discussion and Orders issued.	No correspondence nor any replies to queries
11	Action taken up by REL in mitigating the Grievance Redressal cell of REL.	Nil
12	Date of Intimation to Internal Grievance Redressal cell of REL.	9/11/07.
13	Date of acknowledgement given by Internal Grievance Redressal Cell of REL.	9/11/07
14	Name & Designation of REL Internal Grievance Redressal cell officer.	Mr. Binu.
15	Letter from Internal Grievance REDressal cell of REL stating the action taken up by REL in respect of the grievance.	They are unable to consider our grievance.
16	Any other matter you like to state regarding grievances redressal by REL	Immediate restoration of power.

H.B. Kotak

17/13/07

SCHEDULE A

Application to CGR forum for redressal of grievance

Date 17/03/2007

1. Name of the consumer BABUBHAI M KOTAK

2. Full address of the consumer 3, MARILWALA BLOCKS, RAJAWADI ROAD, GHATKOPAR (EAST), MUMBAI

Pin code 400077 Phone no. 9892921277

Fax no. Email ID KotakNet@gmail.com

3. Particulars of connection and consumer no. Account No 102150152
(Please state nature of connection)

4. Distribution licensee M/o. RELIANCE ENERGY LIMITED (REL)

5. Details of the grievance, facts giving rise to the grievance No power supply to above premises
(If space is not sufficient please enclose separate sheet)
from 14th November 2006, after about 4.0 pm. Landlord snatches electric meter from REL technicians. No legal action taken by REL.
Please see Annexure I, II & III.6. Date of original intimation of grievance by the consumer to the distribution licensee
(Internal Grievance Redressal Cell)
9th January 2007 vide Inward Entry
No. 00451 dt. 9/1/077. Remedy provided by the distribution licensee, if any Nil. Letter from REL dated 2nd
(If remedy has been provided, please enclose relevant communication from the Distribution Licensee)
March 2007, received on 5th March 2007, enclosed
as per Annexure B (B-15)8. Nature of relief sought from the forum (1) Immediate restoration of electric supply
(Please enclose any proof to support claim, if any)
to above premises. (2) Transfer name of consumer to Mr. Tulsidas
M. Kotak or Mr. Narendra B. Kotak, son of Babubhai M. Kotak9. List of documents enclosed List of documents as per Annexures I, II & III
(Please enclose copies of any relevant documents which support the facts giving rise to the grievance)
enclosed, Annexure I (A-1 to A-17), Annexure II (B-I to B-15)
and Annexure III (C-1 & C-2)

10. Declaration

- a. I/We, the consumer/s herein declare that:
 - i. The information furnished hereinabove is true and correct; and
 - ii I/We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- b. The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- c. The subject matter of the present Grievance has never been submitted to the Forum by me or by any one of us or by any of the parties concerned with the subject matter to the best of my/our knowledge.
- d. The subject matter of my/our Grievance has not been settled through the Forum in any previous proceedings.
- e. The subject matter of my/our Grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority/court/arbitrator.

Yours faithfully

H. B. Kotak

(Signature)

E Narendra B. Kotak

Son of late Babubhai M. Kotak.

(Consumer's name in block letters)

Nomination-(If the consumer wants to nominate his/her representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the abovenamed consumer hereby nominate

Shri/Smt.....
who is not an Advocate and whose address is

..... as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

.....
(Signature of Representative)

.....
(Signature of Consumer)