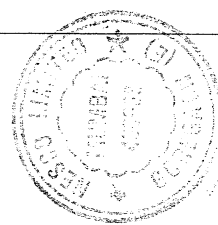


FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES

(to be submitted along with schedule A)

1.	Name of the Applicant (in block letters)	NESCO LIMITED (formerly known as New Standard Engg. Co. Ltd.
2.	Contract Account No.	102697519
3.	Division	HTP Supply Division
4.	Tariff Category (LF1, LF2)	HTP
5.	Nature of Complaints	(i) Excess Billing; (ii) Supplementary bills; (iii) Power factor surcharge; (iv) DPC / interest charges as per details given in Annexure A.
6.	Disputed amount	Rs. 93,85,158, as per details given in annexure A.
7.	No. & Date of First Complaint	We have taken up these issues with REL since over last 10 years. And had also approached the Board Level Settlement Committee on 10 March 2003.
8.	Is the amount charged u/s 126/135 of Electricity Act (i.e. for unauthorized use of electricity or theft of electricity).	No
9.	Date of registering of Complaint with REL & with Name & Designation of the concerned officer.	Details are given in Annexure 'B' as regards our complaints.
10.	Name & Designation of the Officer; give details of the discussion and Orders issued.	(i) Mr. S.P. Sarpotdar, Sr. Manager (Tech). (ii) Mr. R.R. Mehta, Sr. Vice President (Commercial) (iii) Mr. Lalit Jalan, Sr. Executive Vice President. Details of discussion & orders issued are given in Annexure 'B'.
11.	Action taken by REL in mitigating the Grievance and letter thereof.	These details are given in Annexure 'C'
12.	Date of intimation to Internal Grievance Redressal cell of REL.	22 December 2006
13.	Date of Acknowledgement given by Internal Grievance Redressal cell of REL	22 December 2006
14.	Name & Designation of REL Internal Grievance Redressal cell Officer	Mr. Sunil Joglekar (Divisional Head), Mr. Deepak Mistry (Sr. Manager -T) Mr. Mr. Suman P.V.C. (Dy. Manager)
15.	Letter from Internal Grievance Redressal cell of REL stating the action taken by REL in respect of the Grievance.	Letter dated 11 January 2007 sent by Mr. Mr. Suman P.V.C. (Dy. Manager) & Head -Customer Care, Central Zone, Dindoshi is enclosed
16.	Any other matter you like to state regarding grievance Redressal by REL.	It is not correct on the part of IGR Cell to make their final opinion on the issues raised by us without giving us any opportunity for hearing.



Schedule A
APPLICATION TO FORUM FOR REDRESSAL OF GRIEVANCE

Date: 23 February 2007

1. NAME OF THE CONSUMER : Nesco Limited (Formerly known as New Standard Engineering Co. Ltd.)
2. FULL ADDRESS OF THE CONSUMER : Nesco Estate, Goregaon (E), Mumbai.
PIN CODE : 400 063.
PHONE NO. : 66450123
FAX NO. : 66450101
E-MAIL ID :
3. PARTICULARS OF CONNECTION AND CONSUMER NO.: XA 26630078 (OLD)
(Please state nature of connection)
HTP
4. DISTRIBUTION LICENSEE : Reliance Energy Limited
5. DETAILS OF THE GRIEVANCE, FACTS GIVING RISE TO THE GRIEVANCE
As per details attached herewith in Annexure 'A'.
6. DATE OF ORIGINAL INTIMATION OF GIREVANCE BY THE CONSUEMR TO THE DISTRIBUTION LICENSEE (INTERNAL GRIEVANCE REDERESSAL CELL).
As per Annexure 'B'.
7. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY
(If remedy has been provided, please enclose relevant communication from the Distribution License).
As per Annexure 'C'.
8. NATURE OF RELIEF SOUGHT FROM THE FORUM.
(Please enclose any proof to support claim, if any)
 - (i) Claim of REL of Rs. 93,85,158 against Nesco be declared as null and void.
 - (ii) Reliance be restrained from taking any coercive action till final disposal of the dispute.
 - (iii) Reliance be restrained from the practice of combining two meters bills while calculating power factor.
9. LIST OF DOCUMENTS ENCLOSED :
(Please enclose copies of any relevant documents which support the facts giving rise to the Grievance).
As per Annexure 'D'

10. DECLARATION

(a) I/We, the consumer/s herein declare that:

(i) The information furnished herein above is true and correct; and

(ii) I / We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.

(b) The present Grievances has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I /We am / are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two months from the date of original intimation.

(c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.

(d) The subject matter of my / our Grievance has not been decided by any competent authority / court / arbitrator, and is not pending before any such authority/ court/ arbitrator.



Yours faithfully,
For Nesco Ltd


SURESH KADGE
Managing Director