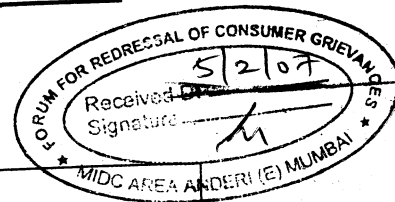


# FORM FOR REDRESSAL OF CONSUMER GRIEVANCES.

(to be submitted along with schedule A)

19/2006

Ramniklal 9892586839



	Name of the Applicant:- (in block letters)	RAMNIKAL JETHALAL SAWLA
2	Contract Account/Application No	101410661
3	Division	SOUTH CENTRAL
4	Tariff Category (LF1, LF2.....)	LF 2
5	Nature of Complaint. (Excess Billing, Supplementary bills, Tariff change....)	EXCESS BILLING, THEFT & SURRENDER OF METER <del>&amp; SURRENDER</del> BY MCA CONST. IN CONNIVANCE WITH RELIANCE OFFICERS
6	Disputed amount	2326.36
7	No. & Date of First Complaint	20112/2006
8	Is the Amount charged U/s 126/135 of Electricity Act. (i.e for Unauthorized use of Electricity or Theft of Electricity)	UNAUTHORISED USE OF ELECTRICITY & THEFT OF ELECTRICITY
9	Date of registering of Complaint with REL and with Name & Designation of the concerned Officer.	17th NOVEMBER 2006 SWARNA KALE MANAGER, CONSUMER CELL GRIEVANCE
10	Name & Designation of the Officer Contracted give details of the discussion and Orders issued.	MR. KADAM - SECRETARY, MRS SWARNA KALE - MANAGER
11	Action take up by REL in mitigating the Grievance and letter thereof	Letter dated 18/11/06 & Letter dated 11/12/06
12	Date of intimation to Internal Grievance Redressal cell of REL	29/11/06
13	Date of Acknowledgement given by Internal Grievance Redressal cell of REL.	29/11/06
14	Name & Designation of REL Internal Grievance Redressal cell Officer.	SWARNA KALE - MANAGER CONSUMER GRIEVANCE CELL
15	Letter from Internal Grievance Redressal cell of REL stating the action taken by REL in respect of the Grievance	NO ACTION
16	Any other matter you like to state regarding grievances redressal by REL	UNLAWFUL TRADE PRACTICE & NON PROVISION OF SERVICES BY RELIANCE OFFICERS IN CONNIVANCE WITH DEVELOPER & MHADA OFFICIALS.

Schedule A

APPLICATION TO FORUM FOR REDRESSAL OF GRIEVANCE

Date 12/12/06

1. NAME OF THE CONSUMER RAMNIKLAL J. SAWLA
2. FULL ADDRESS OF THE CONSUMER MANISH GEN STORE, Babuln Chawl,  
Pandhwar, Sahas Road, Andheri (E), Mumbai.  
PIN CODE 400099  
PHONE NO. 9892190011 - Manish  
FAX NO -  
EMAIL ID -

3. PARTICULARS OF CONNECTION AND CONSUMER NO.  
(Please state nature of connection)

LF2- 101410661

4. DISTRIBUTION LICENSEE RELIANCE ENERGY

5. DETAILS OF THE GRIEVANCE, FACTS GIVING RISE TO THE GRIEVANCE

(If space is not sufficient please enclose separate sheet)

THE THEFT OF METER BY MCA CONSTRUCTION & MAHA  
OFFICIALS & BILLS MADE TO US & EVEN AFTER INFORMING  
SURRENDER OF METER BY MCA CONSTRUCTION AFTER INTERNAL  
USE & ACCEPTANCE OF SURRENDER BY RELIANCE ENERGY

6. DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO THE DISTRIBUTION LICENSEE (INTERNAL GRIEVANCE REDRESSAL CELL)

20/12/2005

7. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY  
(If remedy has been provided, please enclose relevant communication from the Distribution Licensee)

8. NATURE OF RELIEF SOUGHT FROM THE FORUM  
TO TAKE PROPER ACTION AGAINST PERSONS INVOLVED IN THE MATTER.  
(Please enclose any proof to support claim, if any)

9. LIST OF DOCUMENTS ENCLOSED  
(Please enclose copies of any relevant documents which support the facts giving rise to the Grievance)

10. DECLARATION

- (a) I/ We , the consumer /s herein declare that:  
(i) the information furnished herein above is true and correct; and  
(ii) I/ We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- (b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/ We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my / our Grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority / court / arbitrator .

Yours faithfully

*Ramnikant J. Sawant*

RAMNIKANT J. SAWANT  
(Signature)

(Consumer's name in block letter)

**NOMINATION** – (If the consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named consumer hereby nominate **Shri/Smt.**  
MANISH R. SAWANT....., who is not an Advocate and whose address is  
MANISH R. SAWANT,  
Debitis Court, Parnavi, Sahar Road, Andheri East, Mumbai,  
400099..... as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

*[Signature]*  
(Signature of Representative)

*Ramnikant J. Sawant*  
(Signature of Consumer)