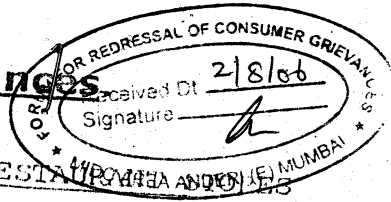


12/2006
Forum for Redressal of Consumer Grievances



12/06

1. Name of the Applicant: -
(IN BLOCK LETTERS) : SHALIMAR RESTAURANT
2. Consumer No./Application No. : 100811774
3. Division/Zone : EAST E22 SAKI
4. Nature of Complaint
(Excess billing, Supplementary bills,
Tariff change Vigilance charges) : EXCESS BILLING
5. Complaint No. & Date. : 21/2/06 - 25/4/06
6. Disputed Amount. : approx Rs.50000/-
7. Is the Amount charged U/s
126 of Electricity Act.(i.e for
unauthorized use of Electricity
Or Theft of Electricity.) : EXCESS BILLING
8. Date of registering of Complaint
with REL and with Name &
Designation of the concerned
Officer: -
9. Action taken up by REL in
mitigating the Grievance : NO ACTION TAKEN FOR OUR
COMPLAINTS
10. Name & Designation of the
Officers contacted give details
of the discussion and Orders issued: : RAJESH NERULKAR / S.K.PATEL /
SATISH MISHRA / V.V.WAGHLE
11. Any other matter you like to state regarding grievances redressal by REL.
DUE TO HEAVY RAINS OF JULY-2005 My METER JUMPED TWICE
AND GOT EXCESS BILLING AND MATTER NOT YET SOLVED BY
ANY OFFICER. I HOPE TO GET JUSTICE.

For SHALIMAR RESTAURANT & ST
Signature of Applicant.
[Handwritten Signature]
Proprietor

Schedule A

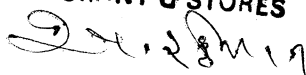
APPLICATION TO FORUM FOR REDRESSAL OF GRIEVANCE

Date 2-8-2006

1. NAME OF THE CONSUMER SHALIMAR RESTAURANT STORES
2. FULL ADDRESS OF THE CONSUMER HAROON MANZIL, NEW MILL RD.
KURLA(W)MUMBAI-400070
PIN CODE 400 070
PHONE NO. 9833054405
FAX NO nil.
EMAIL ID nil.
3. PARTICULARS OF CONNECTION AND CONSUMER NO.
(Please state nature of connection)
100811774
4. DISTRIBUTION LICENSEE REL
5. DETAILS OF THE GRIEVANCE, FACTS GIVING RISE TO THE GRIEVANCE

(If space is not sufficient please enclose separate sheet)
DUE TO HEAVY RAIN OF JULY-2005 MY METER JUMPED TWICE
AND HENCE GOT EXCESS BILLS THE MATTER NOT YET
SOLVED BY ANY OFFICER (LETTERS COPIES ENCLOSED)
6. DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO THE DISTRIBUTION LICENSEE (INTERNAL GRIEVANCE REDRESSAL CELL)
21/2/06 - 25/4/06
7. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY
(If remedy has been provided, please enclose relevant communication from the Distribution Licensee)
8. NATURE OF RELIEF SOUGHT FROM THE FORUM
REQUEST TO WITHDRAW THE SAID AMOUNT.
(Please enclose any proof to support claim, if any)
9. LIST OF DOCUMENTS ENCLOSED
(Please enclose copies of any relevant documents which support the facts giving rise to the Grievance)
ELECTRICITY BILL
WRITTEN COMPLAINT LETTER COPIES

For SHALIMAR RESTAURANT & STORES



Proprietor

10. DECLARATION

- (a) I/ We , the consumer /s herein declare that:
 - (i) the information furnished herein above is true and correct; and
 - (ii) I/ We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- (b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/ We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my / our Grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority / court / arbitrator .

Yours faithfully

Mahabub Habib Balwa *M. H. Balwa*
 (Signature)
 (Consumer's name in block letter)

NOMINATION – (If the consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named consumer hereby nominate Shri/Smt
 , who is not an Advocate and whose address is

 as my/our REPRESENTATIVE in the proceedings and
 confirm that any statement, acceptance or rejection made by him/her shall be binding on
 me/us. He/She has signed below in my presence.

ACCEPTED

(Signature of Representative)

For SHALWA RESTAURANT & STORES

(Signature of Consumer) *[Signature]*

Proprietor