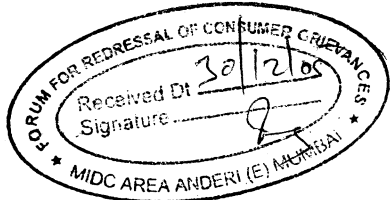


52/2005

Forum for Redressal of Consumer Grievances.

- 1. Name of the Applicant: - (IN BLOCK LETTERS) : PRASANNA B PANICKER
- 2. Consumer No./Application No. : 101683849, 101717174
- 3. Division/Zone : SOUTH CENTRAL
- 4. Nature of Complaint (Excess billing, Supplementary bills, Tariff change Vigilance charges) : Supply disconnected By REL
- 5. Complaint No. & Date. : 7th May '05, 12th May '05, 6th June '05, 2nd June '05, 5th July '05
- 6. Disputed Amount. : _____
- 7. Is the Amount charged U/s 126 of Electricity Act.(i.e for unauthorized use of Electricity Or Theft of Electricity.) : _____
- 8. Date of registering of Complaint with REL and with Name & Designation of the concerned Officer: : 7th May '05 addressed to Sr. vice president dealt by Shri. R. Nakhore Sr. Manager & Vigilance
15th May '05 — do —
6th June '05 dealt by Shri. Srinivasan Chief Engineer & R. Nakhore
2nd June
- 9. Action taken up by REL in mitigating the Grievance : NO ACTION
- 10. Name & Designation of the Officers contacted give details of the discussion and Orders issued: : Sr. B/manager Ms. Nakhore He said
REL cannot give supply if I don't
allow other people to fix meters
on my wall.
Same reply was given by Shri Srinivasan, Chief Engineer.
- 11. Any other matter you like to state regarding grievances redressal by REL. : REL representative Sr. Manager Ms. Rajeer Nakhore has
along with Mr. Srinivas Chief Engineer has refused
to give me supply if I don't provide space to fix
my meters on my wall. An also I requested for
a separate cable service as 2nd option, that
also refused by above both representative.

Panne
Signature of Applicant.



Schedule A

APPLICATION FOR REDRESSAL OF GRIEVANCE

Date 30/12/05

1. NAME OF THE CONSUMER PRASANNA BALAKRISHNA. PANICKER
 2. FULL ADDRESS OF THE CONSUMER Fathimabai chawl, R/Ws, "B" Block
Tanalta Colony, Jogeshwar (E)
Mumbai

PIN CODE 400 060

PHONE NO. / FAX NO. 28303340, mobile no. 9869331947

3. PARTICULARS OF CONNECTION AND CONSUMER NO.
 (Please state nature of connection)
1017174, 101683849, SC2

4. DETAILS OF THE GRIEVANCE
 (If space is not sufficient Please enclose separate sheet) REL. had failed
to give supply since 7th may '05 because
RD had not allowed other meter holders
to fix on any wall, because they don't want
to maintain the meter board. I had
explained the facts in the enclosed correspondence.

5. (a) DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO THE DISTRIBUTION LICENSEE
7th may, 12th may, 6th June, 21st June and 5th July '05

6. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY
 (If remedy has been provided, please enclose relevant communication from the Distribution Licensee)

7. NATURE OF RELIEF SOUGHT FROM THE FORUM Supply may please be
restored independently so that I can maintain
 (Please enclose any proof to support claim, if any) the Electric meter Box

8. LIST OF DOCUMENTS ENCLOSED
 (Please enclose copies of any relevant documents)

9. DECLARATION
 (a) I/ We, the Consumer /s herein declare that:
 (i) the information furnished herein above is true and correct; and
 (ii) I/ We have not concealed or misrepresented any fact stated in aforesaid columns and the documents submitted herewith.
 (b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/ We are not satisfied by the remedy provided by the Distribution Licensee or no

Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.

- (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my / our Grievance has not been decided by any authority/court/arbitrator.

OR

The subject matter of my / our Grievance is pending since (please mention the date when the matter was filed) before (*Please mention the name of the authority/court/arbitrator before whom the Grievance is pending) and the proceedings are likely to take time for being finally adjudicated

Yours faithfully



(Signature)

PRASANNA B. PANICKER

(Consumer's name in block letter)

NOMINATION – (if the Consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named Consumer hereby nominate Shri/Smt. ,
who is not an Advocate and whose address is

..... as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

(Signature of Representative)

(Signature of Consumer)