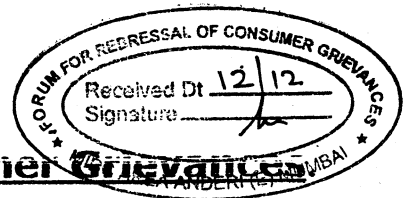


50/2005

50/2005



Forum for Redressal of Consumer Grievances

1. Name of the Applicant: - : - SATYANARAYAN K. SHARMA
(IN BLOCK LETTERS)
2. Consumer No./Application No. : 101838063
3. Division/Zone : South Central zone
4. Nature of Complaint
(Excess billing, Supplementary bills,
Tariff change Vigilance charges) : Excess billing.
5. Complaint No. & Date. : 6.6.05
6. Disputed Amount. : Rs.4225/-
7. Is the Amount charged U/s
126 of Electricity Act.(i.e for
unauthorized use of Electricity
Or Theft of Electricity.) : - -
8. Date of registering of Complaint
with REL and with Name &
Designation of the concerned
Officer: : consumer's care centre
Mrs.Suvarna &
Ms. Deepti Nevgi
9. Action taken up by REL in
mitigating the Grievance : No action taken
10. Name & Designation of the
Officers contacted give details
of the discussion and Orders issued: : S.S.Pathak (Dy Manager)
: Deepti Nevgi (Sr.Engr)
: Gauri V.Pasve(Sr.Engr.)
: M.S.Rele (Officer)
Mrs.Suvarna
Ms.Nakhare (Sr.Manager)
11. Any other matter you like to state regarding grievances redressal by REL.

Complaints are lodged for excess billing

but no action has been taken . The bill

should be raised as per the average consumption

of Rs.100/- or Rs.125/- p.m .

सत्यनारायण शर्मा
Signature of Applicant.

Schedule A

APPLICATION FOR REDRESSAL OF GRIEVANCE

Date 12.12.05

1. NAME OF THE CONSUMER SATYANARAYAN K. SHARMA

2. FULL ADDRESS OF THE CONSUMER R.No.7 Kunj Nivas compound,
Sahkar road, Jogeshwari (W) Mumbai-400102.
PIN CODE 400102.

PHONE NO. / FAX NO. 9 3250 57218

3. PARTICULARS OF CONNECTION AND CONSUMER NO.

(Please state nature of connection)
101838063 - Residential

4. DETAILS OF THE GRIEVANCE

(If space is not sufficient Please enclose separate sheet)

Take action as per the complaint lodged for the
excess billing.

5. (a) DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO
THE DISTRIBUTION LICENSEE 6.6.2005

6. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY

(If remedy has been provided, please enclose relevant communication from the Distribution Licensee)
No

7. NATURE OF RELIEF SOUGHT FROM THE FORUM

To charge the reasonable bill
(Please enclose any proof to support claim, if any)

8. LIST OF DOCUMENTS ENCLOSED

(Please enclose copies of any relevant documents)
-

9. DECLARATION

(a) I/We, the Consumer/s herein declare that:

(i) the information furnished herein above is true and correct; and

(ii) I/We have not concealed or misrepresented any fact stated in aforesaid columns and the documents submitted herewith.

(b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/We are not satisfied by the remedy provided by the Distribution Licensee or no


Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.

- (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my / our Grievance has not been decided by any authority/court/arbitrator.

OR

The subject matter of my / our Grievance is pending since (please mention the date when the matter was filed) before (*Please mention the name of the authority/court/arbitrator before whom the Grievance is pending) and the proceedings are likely to take time for being finally adjudicated

Yours faithfully


(Signature)

(Consumer's name in block letter)

(SATYANARAYAN .K. SHARMA)

NOMINATION – (if the Consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named Consumer hereby nominate Shri/Smt. Shri Raj Panigrahi ,
who is not an Advocate and whose address is Nanjivadi.....
Poisar Kandivali (E) Mumbai-400101......
..... as my/our REPRESENTATIVE in the proceedings and confirm that any statement,
acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my
presence.

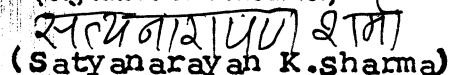
ACCEPTED

(Signature of Representative)



(Raj Panigrahi)

(Signature of Consumer)


(Satyanarayan K. Sharma)