

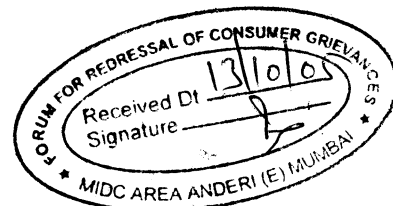
40/2005

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Schedule A
APPLICATION FOR REDRESSAL OF GRIEVANCE

Date April 14, 2005

1. NAME OF THE CONSUMER MR NAROTAM.K ROYGAGA
2. FULL ADDRESS OF THE CONSUMER 17, GANGA GRIHA, SIR VITHALDAS NAGAR,
NORTH AVENUE, SANTACRUZ (W), MUMBAI
PIN CODE 400 054
PHONE NO. / FAX NO 2660 0346 / 2375 0331 FAX 2370 4892
3. PARTICULARS OF CONNECTION AND CONSUMER NO.
(Please state nature of connection)
RESIDENTIAL CONSUMER NO.B37860022 IVR NO. 12 37860022
4. DETAILS OF THE GRIEVANCE
(If space is not sufficient Please enclose separate sheet)
AS PER ATTACHED ANNEXURE 'A'
5. (a) DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO
THE DISTRIBUTION LICENSEE
THE COMPLAINT DATES BACK TO ABOUT 15 YEARS WITHOUT ANY
REMEDY.
6. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY
(If remedy has been provided, please enclose relevant communication from the Distribution
Licensee) NOTHING EXCEPT ASSURANCES
7. NATURE OF RELIEF SOUGHT FROM THE FORUM
THE DISTRIBUTION LICENSEE MUST TAKE SUITABLE ACTIONS TO STOP
BREAKDOWNS WITH IMMEDIATE EFFCT.
(Please enclose any proof to support claim, if any)
8. LIST OF DOCUMENTS ENCLOSED
(Please enclose copies of any relevant documents)
COPIES OF MY LETTERS TO DISTRIBUTION LICENSEE ALONG WITH COPIES
OF LETTERS RECEIVED BY ME. MOST OF THE COMPLAINT LETTERS
REMAINED WITHOUT ANY ANSWER, NOT EVEN THE ACKNOWLEDGEMENT
9. DECLARATION
(a) I/ We , the Consumer /s herein declare that:
(i) the information furnished herein above is true and correct; and
(ii) I/ We have not concealed or misrepresented any fact stated in aforesaid
columns and the documents submitted herewith.

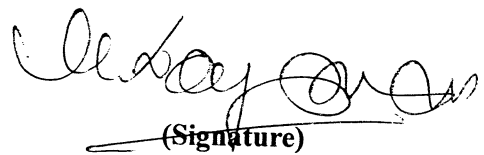


- (b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/ We are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my / our Grievance has not been decided by any authority/court/arbitrator.

OR

The subject matter of my / our Grievance is pending since (please mention the date when the matter was filed) before (*Please mention the name of the authority/court/arbitrator before whom the Grievance is pending) and the proceedings are likely to take time for being finally adjudicated

Yours faithfully



(Signature)
(NAROTAM K ROYGAGA)

NOMINATION – (If the Consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named Consumer hereby nominate Shri/Smt. , who is not an Advocate and whose address is

..... as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

(Signature of Representative) (Signature of Consumer)