

Before the forum of Redressal of Consumer Grievances
Reliance Energy Limited

The grievances are that: -

The meter No 3185894 had been taken away by the distributing licenses, long ago, which was on the name of Jagjivan jeevan bhai Malaviva under the consumer no K05050005. No Bill for the said consumer was raised for 69 months after the meter was removed. There is no supply provided to consumer No K05050005 from the meter No 3185894 prior to the removed the said meter.

The under signed has another meter No 3892525 allotted to consumer No K05050008 suddenly a supplementary bill has been raised on 13th July 2005 for Rs 15120 for meter No 3185894 (Not installed) for 69 months and notice under section 56 (1) of the electricity Act, 2003 and the undersigned has been forced to pay Rs 5120 by demand draft to avoid the disconnection.

As per the prevailing section 56(1) of the electricity act, 2003. The licenses are not authorize to issue any bill beyond two years, provided they have shown the arrears in the bills raised the said consumer.

The under signed is not a consumer No K0505005. The meter No 3185894 has been removed long ago without providing any intimation and raising and dubbing the same on the premise that it was on the same premises & on the same name is illegal and without any base.

Thus we approach this Forum for the redressed of the said grievance & need for early hearing.



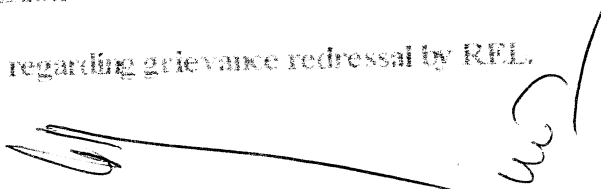

33/2005

FORUM FOR REDRESSAL CONSUMER OF GRIEVANCES.

Reliance Energy Limited.
Consumer Centre Building,
South central zone,
Plot No. A4 (1&2) MIDC,
Andheri- (E), Mumbai-400093.

Date 20/9/2005

- 1) Name of the Applicant: **Jagjivan Jeevanbhai Malaviva.**
(IN BLOCK LETTER)
- 2) Consumer No. / Application No. **K 05050005 / K 05050008.**
- 3) Division / zone **Dindoshi Malad (East)
(Central Zone)**
- 4) Nature of Complaint
(Excess billing, Supplementary bills,
Tariff Change Vigilance Charges) **Supplementary bills for 69 months
K 05050005**
- 5) Complaint No. & Date **20th Sept 05**
- 6) Disputed Amount **Rs 5120/=**
- 7) Is the Amount charged U/s 126 of
Electricity Act (I.e. for unauthorized use
Of Electricity or Theft of Electricity) **N. A.**
- 8) Date of registering of Complaint with REL **11/7/2005.**
And with Name & Destination of the
Concerned Officer: **Mr. P.K Nair Dy Manager**
- 9) Action taken up by REL in Mitigating
The Grievance **Forced to pay Rs 5120/= by
Demand Draft and not by Cheque**
- 10) Name & Destination of the Officers **Mr. D.S. Shah.**
Connected give details of the discussion
And Orders issued.
- 11) Any other matter you like to State regarding grievance redressal by REL.


Signature of Applicant

Schedule A
APPLICATION REDRESSAL OF GRIEVANCE.

Date 20/9/2005

- 1) Name of the Consumer
(IN BLOCK LETTER) Jagjivan Jeevaubhai Malaviva.
- 2) Full Address of the Consumer Sati bang Room No 1 & 2 House No
10/4 K Nevatia Road Malad (e)
Mumbai 64 NB
- Phone No 28788484
- 3) Particulars of the connection and
Consumer No K 05050005
- 4) Details of the Grievance
(If is not sufficient pl. enclosing separate sheet) Payment forced to pay Rs 5120/-
By demand Draft and not by cheque.
- 4) Date of original intimation of
Grievance consumer to
The Distribution licenses. 20th July 2005
- 6) Remedy provided by the Distribution. To make Payment of Rs 5120/- by
Demand draft and not by cheque.
- 7) Licenses if any (if remedy has been
Provided, please enclose relevant
Communication from the distribution Draft not by Cheque.
- 8) Nature of Relief sought from the forum
(Please enclose any proof to support
Claim if Any). Under Prevailing
Electricity Act, 2003
- 9) List of Documents enclosed Demand notice, Notice for
Disconnection & letter

10) DECLARATION

a) I/We, the Consumer herein declare that:

- i) The information furnished herein above is true and correct; and
ii) I have not concealed or misrepresented any fact stated in Aforesaid columns and the documents submitted herewith.

b) The present Grievance has intimated to the Distribution Licenses in the form and manner and with in the time frame prescribed by the Distribution Licenses and I/We

Are not satisfied by the remedy provided by the distribution Licenses or no remedy was provided within a period (2) months from the date of original intimation.

c) The subject matter of the present Grievance has never been submitted to the Forum by me / or by any of the parties concerned with the subject matter to the best of my knowledge.

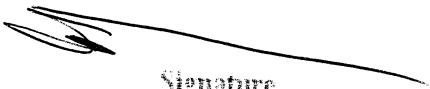
d) The Subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.

e) The subject matter of my Grievance has not been decided by any authority / court / arbitrator.

OR

The subject matter of my Grievance is pending since (please mention the date when the matter was _____ before _____ (please mention the name of the authority / court / arbitrator before whom the Grievance is pending) and the proceedings are likely to take time for being finally adjudicated.

Yours faithfully,


Signature

For Jagjivan Jeevaubhai Malaviva

NOMINATION (if the Consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

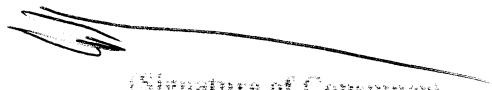
I / We the above named Consumer hereby nominate Keswani who is not an Advocate and whose address is

Nevetia Bungalow, Nevetia Road., Malad (East), Mumbai 400097

REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him shall be binding on me. He has signed below in my presence.

ACCEPTED

(Signature of Representative)


(Signature of Consumer)