

27/2005

81c

Forum for Redressal of Consumer Grievances.

1. Name of the Applicant: - (IN BLOCK LETTERS) : SAVANI CO-OPERATIVE HOUSING SOCIETY LTD
2. Consumer No./Application No. : Z614740059, 14740060 & 14740143
3. Division/Zone : EAST ZONE.
4. Nature of Complaint (Excess billing, Supplementary bills, Tariff change Vigilance charges) : EXCESS BILLING
5. Complaint No. & Date. : 16.6.05
6. Disputed Amount. : 15,98,803/-
7. Is the Amount charged U/s 126 of Electricity Act.(i.e for unauthorized use of Electricity Or Theft of Electricity.) : UNKNOWN.
8. Date of registering of Complaint with REL and with Name & Designation of the concerned Officer: : 25.11.85, 12.6.86, 26.5.04, 15.7.04, 3.8.04
SR. V.P. SHRI R.R. MENTA.
9. Action taken up by REL in mitigating the Grievance : NIL.
10. Name & Designation of the Officers contacted give details of the discussion and Orders issued: : MR. V.V. WAGLA (MANAGER)
: ONLY INSPECTION WAS
: CARRIED OUT BY YOUR
: STAFF-
11. Any other matter you like to state regarding grievances redressal by REL.

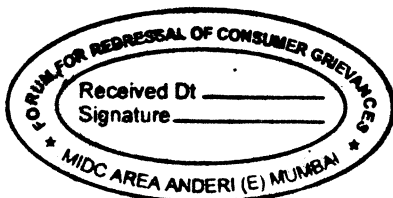
This is the long standing pending issue and in spite of our various Reminders for wrong Tariff coding and excess billing amount paid by us. Frankly nobody had taken it seriously from REL to Investigate the Matter & thus ignored as if Matter

Signature of Applicant.

For SAVANI CO-OPERATIVE HOUSING SOCIETY LTD

J.T.F. 

SECRETARY.



Schedule A

APPLICATION FOR REDRESSAL OF GRIEVANCE

Date 1.7.05

1. NAME OF THE CONSUMER SAVANI CO-OPERATIVE HOUSING SOCIETY LTD
 2. FULL ADDRESS OF THE CONSUMER SAVANI APARTMENTS, RAJAWADINAKA, M.G. ROAD
GHATKOPAR (E) MUMBAI.
 PIN CODE 400077
 PHONE NO. / FAX NO. 55991209

3. PARTICULARS OF CONNECTION AND CONSUMER NO.
(Please state nature of connection)
2614740059, 14740060 & 14740143

4. DETAILS OF THE GRIEVANCE
(If space is not sufficient Please enclose separate sheet)
Disputed Refund of excess Amount of
Rs. 15,98,803/- Paid due to wrong
Tariff Code. LF2 TO LF1.

5. (a) DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO THE DISTRIBUTION LICENSEE
25.11.85, 12-6-86, 26-5-04, 15.7.04 & 2.8.04

6. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY
(If remedy has been provided, please enclose relevant communication from the Distribution Licensee)
~~Nil~~, M/S ARCHIE ELECTRICAL CO. (Mr. D. Sharma)
 LEC. MC10267. (MUMBAI)

7. NATURE OF RELIEF SOUGHT FROM THE FORUM
NIL.
(Please enclose any proof to support claim, if any)

8. LIST OF DOCUMENTS ENCLOSED
(Please enclose copies of any relevant documents)

9. DECLARATION
 (a) I/ We, the Consumer/s herein declare that:
 (i) the information furnished herein above is true and correct; and
 (ii) I/ We have not concealed or misrepresented any fact stated in aforesaid columns and the documents submitted herewith.
 (b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/ We are not satisfied by the remedy provided by the Distribution Licensee or no

remedy was provided within a period of two (2) months from the date of original intimation.

- (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my / our Grievance has not been decided by any authority/court/arbitrator.

OR

The subject matter of my / our Grievance is pending since (please mention the date when the matter was filed) before (*Please mention the name of the authority/court/arbitrator before whom the Grievance is pending) and the proceedings are likely to take time for being finally adjudicated

Yours faithfully

For SAVANI CO-OPERATIVE HOUSING SOCIETY LTD.

J-T-T (Signature)

SECRETARY.

SAVANI CO-OPERATIVE HOUSING SOCIETY LTD.

(Consumer's name in block letter)

NOMINATION (If the Consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named Consumer hereby nominate Shri/Smt. , who is not an Advocate and whose address is as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

(Signature of Representative)

For SAVANI CO-OPERATIVE HOUSING SOCIETY LTD.

J-T-T (Signature of Consumer)

SECRETARY.