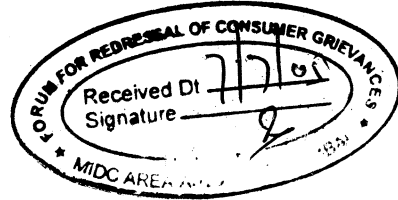


Attn:- Mr Vimal Shah / Ms Namrata Khot

26/2005



04-07-2005

12:02

FROM-23223

T-223 P 001/003 F-394

~~ATTN.~~ MISS USHA

Forum for Redressal of Consumer Grievances.

1. Name of the Applicant: -
(IN BLOCK LETTERS)
2. Consumer No./Application No.
3. Division/Zone
4. Nature of Complaint
(Excess billing, Supplementary bills,
Tariff change Vigilance charges)
5. Complaint No. & Date.
6. Disputed Amount.
7. Is the Amount charged U/s
126 of Electricity Act.(i.e for
unauthorized use of Electricity
Or Theft of Electricity.)
8. Date of registering of Complaint
with REL and with Name &
Designation of the concerned
Officer:
9. Action taken up by REL In
mitigating the Grievance
10. Name & Designation of the
Officers contacted give details
of the discussion and Orders issued:

NAMRATA KHOT

RA-99993999

S-CENT-ZONE

OUTSTANDING BILLING OF
SLUMDWELLERS

129493 ALONG WITH
INTEREST @ 18% P.A.

17/02/2005
CHIEF ENGINEER H.O.D.
RELIANCE, MIDC

11. Any other matter you like to state regarding grievances redressal by REL.

TO AVOID DISCONNECTION OF POWER
RESULTING STOPPAGE OF SLUM REDEVELOPMENT
PROJECT AT MIDC, WE HAVE PAID
THE AMOUNT UNDER PROTEST.

Schedule A

APPLICATION FOR REDRESSAL OF GRIEVANCE

Date

7/7/05

1. NAME OF THE CONSUMER NAMRATA KHOTAN
2. FULL ADDRESS OF THE CONSUMER AKRUTI NIRMAN LTD.
AKRUTI TRADE CENTRE
PIN CODE MUMBAI-400093 ROAD No. 7, MAROL MIDC
PHONE NO. / FAX NO. TEL: 56772301 ANDHERI (EAST)
FAX: -28218230 / 9819444978
3. PARTICULARS OF CONNECTION AND CONSUMER NO.
(Please state nature of connection)
RA-99993999 METER No - 3283968
4. DETAILS OF THE GRIEVANCE
(If space is not sufficient Please enclose separate sheet)
RESPONDENT i.e. DISTRIBUTION LICENSEE HAD
ARBITRARILY DISCONNECTED POWER SUPPLY RESULTING
STOPPAGE OF SLUM REDEVELOPMENT PROJECT AT
MIDC. COMPLAINANT HAD PAID AMOUNT UNDER PROTEST.
5. (a) DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO
THE DISTRIBUTION LICENSEE
17TH FEBRUARY, 2005
6. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY
(If remedy has been provided, please enclose relevant communication from the Distribution
Licensee)
7. NATURE OF RELIEF SOUGHT FROM THE FORUM
(Please enclose any proof to support claim, if any)
8. LIST OF DOCUMENTS ENCLOSED
(Please enclose copies of any relevant documents)
9. DECLARATION
(a) I/We, the Consumer/s herein declare that:
(i) the information furnished herein above is true and correct; and
(ii) I/We have not concealed or misrepresented any fact stated in aforesaid
communications and the documents submitted herewith.
(b) The present Grievance has been intimated to the Distribution Licensee in the form
and manner and within the time frame prescribed by the Distribution Licensee and I/
We are not satisfied by the remedy provided by the Distribution Licensee or no

