

Adani consumers can pay bill in interest-free EMIs

Option open to everyone who received bills more than twice their average

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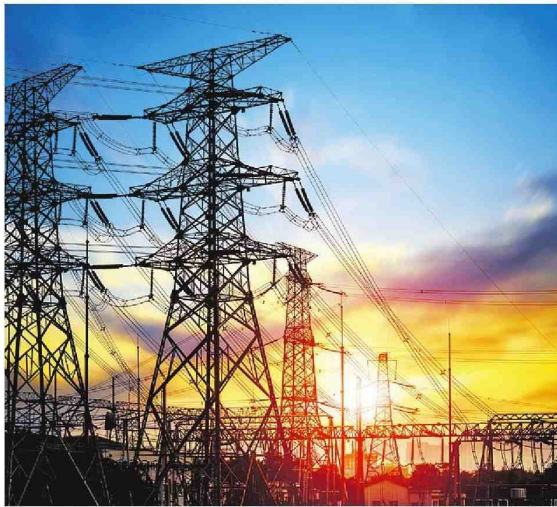
SUBURBAN consumers of Adani Electricity Mumbai Limited now have the option to pay bills in interest-free equated monthly instalments. The move comes amid concerns about inflated bills.

“Consumers can now pay their bills in three interest-free instalments. The facility can be availed by consumers making the EMI payment before the due date. As per MERC’s guidelines, the EMI facility is available to all those who have received electricity bills more than double their average amount,” said Kandarp Patel, MD & CEO, AEML.

He said, “We are thankful to the MERC for their proactive guidance to the distribution utilities to handle the current situation. The recent tariff reduction of about 18 per cent announced by MERC effective from April 1 has provided sig-

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Kandarp Patel, MD & CEO, Adani Electricity Mumbai Ltd



BEST and Tata Power consumers have also demanded similar treatment

nificant relief to the consumers.” The EMI facility will be available to all categories of consumers — domestic, commercial and industrial.

AEML is offering video-calling facilities for consumer query and help desks across the city, billing support, social awareness videos explaining the billing process, and 24/7 helplines. The company will also install seven lakh automatic meters in the Mumbai Metropolitan Region.

Will BEST and Tata do the same?

The consumers of the BEST

‘Higher power bills due to summer usage’

Regulator accepts power firms’ argument but tells them to give EMI option to consumers



MERC wants utilities to enhance transparency power firms’ argument but tells them to give EMI option to consumers

Battle blackout

Citizens switch off power in 30-minute symbolic protest against crippling electricity bills

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FOR citizens who have been thrown into a tizzy with what they claim are high electricity bills, there seems to be no way out. Between 8 pm to 8.30 pm on Thursday, some groups of citizens called for a blackout, switching off all electrical appliances and lights as a silent statement against what they call “crippling” electricity bills, during the lockdown.



A priest’s residence in Goregaon and a building in Marol Diwadi were out of power on Thursday.

mid-day’s reports on June 30 and July 3

undertaking and Tata Power have also been demanding interest-free EMI payments. State-owned Mahavitaran has already given interest waiver and given 2 per cent discount on full payment.

BEST officials were summoned by Assembly speaker Nana Patole and local MLA Amin Patel, who asked them to take pro-consumer steps.

Tata Power hasn’t made any announcement yet.