Social Accountability 8000
International Standard

by Social Accountability International

June 2014

SA8000®: 2014


The official language of this Standard and supporting documents is English. In the case of inconsistency between versions, reference shall default to the English version.
About the Standard

This is the fourth issue of SA8000, a voluntary standard for auditable third-party verification, setting out the requirements to be met by organisations, including the establishment or improvement of workers’ rights, workplace conditions and an effective management system. However, certification is only available per specific worksite.

The foundational elements of this Standard are based on the UN Declaration of Human Rights, conventions of the ILO, international human rights norms and national labour laws. The normative SA8000 certification audit reference documents are the SA8000: 2014 Standard and the SA8000 Performance Indicator Annex. Additionally, the SA8000 Guidance Document facilitates compliance with the Standard.

The SA8000 Performance Indicator Annex, a normative document, sets out the minimum performance expectations of an SA8000 certified organisation. The Performance Indicator Annex is found online at the SAI website.

The SA8000 Guidance Document provides interpretations of SA8000 and how to implement its requirements; provides examples of methods for verifying compliance; and serves as a handbook for auditors and for organisations seeking SA8000 certification. The Guidance Document is found online at the SAI website.

Although SA8000 is universally applicable, and certification is in principle available in any state or industry, there are exceptions to SA8000 certification. The SAI Advisory Board considers that there are some sectors where meeting all Standard requirements poses special difficulty due to industry norms and technical needs. The list of these current exceptions is found online at the SAI website.

SA8000 is revised periodically as conditions change. Its revisions also incorporate corrections and improvements received from interested parties. It is hoped that the Standard, its Performance Indicator Annex and its Guidance Document will continue to improve, with the help of a wide variety of participants. SAI welcomes your suggestions as well. To comment on SA8000, the SA8000 Performance Indicator Annex or the SA8000 Guidance Document, please send written remarks to SAI at the physical or email address indicated below.

SAI
Social Accountability International
© SAI 2014
THE SA8000 STANDARD MAY BE REPRODUCED ONLY IF PRIOR WRITTEN PERMISSION FROM SAI IS OBTAINED.

SAI
15 West 44th Street
6th Floor
New York, NY 10036
USA
+1-212-684-1414
+1-212-684-1515 (facsimile)
e-mail: info@sa-intl.org
Contents

I. INTRODUCTION
   1. Intent and Scope
   2. Management System

II. NORMATIVE ELEMENTS AND THEIR INTERPRETATION

III. DEFINITIONS
   1. Shall
   2. May
   3. Child
   4. Child labour
   5. Collective bargaining agreement
   6. Corrective action
   7. Preventive action
   8. Forced or compulsory labour
   9. Home worker
   10. Human trafficking
   11. Interested parties
   12. Living wage
   13. Non-conformance
   14. Organisation
   15. Personnel
   16. Worker
   17. Private employment agency
   18. Remediation of child labourers
   19. Risk assessment
   20. SA8000 worker representative(s)
   21. Social performance
   22. Stakeholder engagement
   23. Supplier/subcontractor
   24. Sub-supplier
   25. Worker organisation
   26. Young worker

IV. SOCIAL ACCOUNTABILITY REQUIREMENTS
   1. Child Labour
   2. Forced or Compulsory Labour
   3. Health and Safety
   5. Discrimination
   6. Disciplinary Practices
   7. Working Hours
   8. Remuneration
   9. Management System
1. Introduction

1. INTENT AND SCOPE

Intent: The intent of SA8000 is to provide an auditable, voluntary standard, based on the UN Declaration of Human Rights, ILO and other international human rights and labour norms and national labour laws, to empower and protect all personnel within an organisation’s control and influence who provide products or services for that organisation, including personnel employed by the organisation itself and by its suppliers, sub-contractors, sub-suppliers and home workers. It is intended that an organisation shall comply with this Standard through an appropriate and effective Management System.

Scope: It is universally applicable to every type of organisation, regardless of e.g., its size, geographic location or industry sector.

2. MANAGEMENT SYSTEM

Throughout your review of the next eight elements of SA8000, the requirements of this element - Management System - are central to their correct implementation, monitoring and enforcement. The Management System is the operational map that allows the organisation to achieve full and sustained compliance with SA8000 while continually improving, which is also known as Social Performance.

When implementing the Management System element, it is a required priority that joint worker and management involvement be established, incorporated and maintained throughout the compliance process with all the Standard’s elements. This is particularly critical to identify and correct non-conformances and to assure continuing conformance.
II. Normative Elements and Their Interpretation

The organisation shall comply with local, national and all other applicable laws, prevailing industry standards, other requirements to which the organisation subscribes and this Standard. When such laws, standards or other requirements to which the organisation subscribes and this Standard address the same issue, the provision most favourable to workers shall apply.

The organisation shall also respect the principles of the following international instruments:

- ILO Convention 1 (Hours of Work – Industry) and Recommendation 116 (Reduction of Hours of Work)
- ILO Conventions 29 (Forced Labour) and 105 (Abolition of Forced Labour)
- ILO Convention 87 (Freedom of Association)
- ILO Convention 98 (Right to Organise and Collective Bargaining)
- ILO Conventions 100 (Equal Remuneration) and 111 (Discrimination – Employment and Occupation)
- ILO Convention 102 (Social Security - Minimum Standards)
- ILO Convention 131 (Minimum Wage Fixing)
- ILO Convention 135 (Workers’ Representatives)
- ILO Convention 138 and Recommendation 146 (Minimum Age)
- ILO Convention 155 and Recommendation 164 (Occupational Safety and Health)
- ILO Convention 159 (Vocational Rehabilitation and Employment - Disabled Persons)
- ILO Convention 169 (Indigenous and Tribal Peoples)
- ILO Convention 177 (Home Work)
- ILO Convention 181 (Private Employment Agencies)
- ILO Convention 182 (Worst Forms of Child Labour)
- ILO Convention 183 (Maternity Protection)
- ILO Code of Practice on HIV/AIDS and the World of Work
- Universal Declaration of Human Rights
- The International Covenant on Economic, Social and Cultural Rights
- The International Covenant on Civil and Political Rights
- The United Nations Convention on the Rights of the Child
- The United Nations Convention on the Elimination of All Forms of Discrimination Against Women
- The United Nations Convention on the Elimination of All Forms of Racial Discrimination
- UN Guiding Principles on Business and Human Rights
III. Definitions (organized either alphabetically or by logical flow)

1. **Shall**: In this Standard the term “shall” indicates a requirement. Note: Italics have been added for emphasis.

2. **May**: In this Standard the term “may” indicates a permission. Note: Italics have been added for emphasis.

3. **Child**: Any person under 15 years of age, unless the minimum age for work or mandatory schooling is higher by local law, in which case the stipulated higher age applies in that locality.

4. **Child labour**: Any work performed by a child younger than the age(s) specified in the above definition of a child, except as provided for by ILO Recommendation 146.

5. **Collective bargaining agreement**: A contract specifying the terms and conditions for work, negotiated between an organisation (e.g. employer) or group of employers and one or more worker organisation(s).

6. **Corrective action**: Action to eliminate the cause(s) and root cause(s) of a detected non-conformance. Note: Corrective action is taken to prevent recurrence.

7. **Preventive action**: Action to eliminate the cause(s) and root cause(s) of a potential non-conformance. Note: Preventive action is taken to prevent occurrence.

8. **Forced or compulsory labour**: All work or service that a person has not offered to do voluntarily and is made to do under the threat of punishment or retaliation or that is demanded as a means of repayment of debt.

9. **Home worker**: A person who is contracted by the organisation or by its supplier, sub-supplier or subcontractor, but does not work on their premises.

10. **Human trafficking**: The recruitment, transfer, harbouring or receipt of persons, by means of the use of threat, force, deception or other forms of coercion, for the purpose of exploitation.

11. **Interested parties**: An individual or group concerned with or affected by the social performance and/or activities of the organisation.

12. **Living Wage**: The remuneration received for a standard work week by a worker in a particular place sufficient to afford a decent standard of living for the worker and her or his family. Elements of a decent standard of living include food, water, housing, education, health care, transport, clothing, and other essential needs including provision for unexpected events.

13. **Non-conformance**: Non-compliance with a requirement.

14. **Organisation**: The entirety of any business or non-business entity responsible for implementing the requirements of this Standard, including all personnel employed by the organisation. Note: For example, organisations include: companies, corporations, farms, plantations, cooperatives, NGOs and government institutions.

15. **Personnel**: All individuals employed or contracted by an organisation, including but not limited to directors, executives, managers, supervisors, workers and contract workers such as security guards, canteen workers, dormitory workers and cleaning workers.

16. **Worker**: All non-management personnel.

17. **Private employment agency**: Any entity, independent of the public authorities, which provides one or more of the following labour market services:
- Matching offers of and applications for employment, without the agency becoming a party to
  the employment relationship(s) which may occur;
- Employing workers with a view to making them available to a third party entity, which assigns
  their tasks and supervises the execution of these tasks.

18. **Remediation of child labourers**: All support and actions necessary to ensure the safety, health,
education and development of children who have been subjected to child labour, as defined above, and
whose work has been terminated.

19. **Risk assessment**: A process to identify the health, safety and labour policies and practices of an
organisation and to prioritise associated risks.

20. **SA8000 worker representative(s)**: One or more worker representative(s) freely elected by workers to
facilitate communication with the management representative(s) and senior management on matters
related to SA8000. In unionised facilities the worker representative(s) shall be from the recognised trade
union(s), if they choose to serve. In cases where the union(s) does not appoint a representative or the
organisation is not unionised, workers may freely elect the worker representative(s) for that purpose.

21. **Social performance**: An organisation’s achievement of full and sustained compliance with SA8000 while
continually improving.

22. **Stakeholder engagement**: The participation of interested parties, including but not limited to the
organisation, trade unions, workers, worker organisations, suppliers, contractors, buyers, consumers,
investors, NGOs, media and local and national government officials.

23. **Supplier/subcontractor**: Any entity or individual(s) in the supply chain that directly provides the
organisation with goods or services integral to, utilised in or for the production of the organisation’s
goods or services.

24. **Sub-supplier**: Any entity or individual(s) in the supply chain that provides the supplier with goods and/or
services integral to, utilised in or for the production of the supplier’s or the organisation’s goods or
services.

25. **Worker organisation**: An autonomous voluntary association of workers organised for the purpose of
furthering and defending the rights and interests of workers.

26. **Young worker**: Any worker under the age of 18 but over the age of a child, as defined above.
IV. Social Accountability Requirements

1. CHILD LABOUR

Criteria:

1.1 The organisation shall not engage in or support the use of child labour as defined above.

1.2 The organisation shall establish, document, maintain and effectively communicate to personnel and other interested parties, written policies and procedures for remediation of child labourers, and shall provide adequate financial and other support to enable such children to attend and remain in school until no longer a child as defined above.

1.3 The organisation may employ young workers, but where such young workers are subject to compulsory education laws, they shall work only outside of school hours. Under no circumstances shall any young worker’s school, work and transportation time exceed a combined total of 10 hours per day, and in no case shall young workers work more than 8 hours a day. Young workers may not work during night hours.

1.4 The organisation shall not expose children or young workers to any situations – in or outside of the workplace – that are hazardous or unsafe to their physical and mental health and development.

2. FORCED OR COMPULSORY LABOUR

Criteria:

2.1 The organisation shall not engage in or support the use of forced or compulsory labour, including prison labour, as defined in Convention 29, shall not retain original identification papers and shall not require personnel to pay ‘deposits’ to the organisation upon commencing employment.

2.2 Neither the organisation nor any entity supplying labour to the organisation shall withhold any part of any personnel’s salary, benefits, property or documents in order to force such personnel to continue working for the organisation.

2.3 The organisation shall ensure that no employment fees or costs are borne in whole or in part by workers.

2.4 Personnel shall have the right to leave the workplace premises after completing the standard workday and be free to terminate their employment provided that they give reasonable notice to their organisation.

2.5 Neither the organisation nor any entity supplying labour to the organisation shall engage in or support human trafficking.
3. HEALTH AND SAFETY

Criteria:

3.1 The organisation shall provide a safe and healthy workplace environment and shall take effective steps to prevent potential health and safety incidents and occupational injury or illness arising out of, associated with or occurring in the course of work. It shall minimise or eliminate, so far as is reasonably practicable, the causes of all hazards in the workplace environment, based upon the prevailing safety and health knowledge of the industry sector and of any specific hazards.

3.2 The organisation shall assess all the workplace risks to new, expectant and nursing mothers including those arising out of their work activity, to ensure that all reasonable steps are taken to remove or reduce any risks to their health and safety.

3.3 Where hazards remain after effective minimisation or elimination of the causes of all hazards in the workplace environment, the organisation shall provide personnel with appropriate personal protective equipment as needed at its own expense. In the event of a work-related injury the organisation shall provide first aid and assist the worker in obtaining follow-up medical treatment.

3.4 The organisation shall appoint a senior management representative to be responsible for ensuring a safe and healthy workplace environment for all personnel and for implementing this Standard’s Health and Safety requirements.

3.5 A Health and Safety Committee, comprised of a well-balanced group of management representatives and workers, shall be established and maintained. Unless otherwise specified by law, at least one worker member(s) on the Committee shall be by recognised trade union(s) representative(s), if they choose to serve. In cases where the union(s) does not appoint a representative or the organisation is not unionised, workers shall appoint a representative(s) as they deem appropriate. Its decisions shall be effectively communicated to all personnel. The Committee shall be trained and retrained periodically in order to be competently committed to continually improving the health and safety conditions in the workplace. It shall conduct formal, periodic occupational health and safety risk assessments to identify and then address current and potential health and safety hazards. Records of these assessments and corrective and preventive actions taken shall be kept.

3.6 The organisation shall provide to personnel, on a regular basis, effective health and safety training, including on-site training and, where needed, job-specific training. Such training shall also be repeated for new and reassigned personnel, where incidents have occurred, and when changes in technology and/or the introduction of new machinery present new risks to the health and safety of personnel.
3.7 The organisation *shall* establish documented procedures to detect, prevent, minimise, eliminate or otherwise respond to potential risks to the health and safety of personnel. The organisation *shall* maintain written records of all health and safety incidents that occur in the workplace and in all residences and property provided by the organisation, whether it owns, leases or contracts the residences or property from a service provider.

3.8 The organisation *shall* provide, for use by all personnel, free access to: clean toilet facilities, potable water, suitable spaces for meal breaks, and, where applicable, sanitary facilities for food storage.

3.9 The organisation *shall* ensure that any dormitory facilities provided for personnel are clean, safe and meet their basic needs, whether it owns, leases or contracts the dormitories from a service provider.

3.10 All personnel *shall* have the right to remove themselves from imminent serious danger without seeking permission from the organisation.

### 4. FREEDOM OF ASSOCIATION & RIGHT TO COLLECTIVE BARGAINING

Criteria:

4.1 All personnel *shall* have the right to form, join and organise trade union(s) of their choice and to bargain collectively on their behalf with the organisation. The organisation *shall* respect this right and *shall* effectively inform personnel that they are free to join a worker organisation of their choosing without any negative consequences or retaliation from the organisation. The organisation *shall* not interfere in any way with the establishment, functioning or administration of workers’ organisation(s) or collective bargaining.

4.2 In situations where the right to freedom of association and collective bargaining are restricted under law, the organisation *shall* allow workers to freely elect their own representatives.

4.3 The organisation *shall* ensure that union members, representatives of workers and any personnel engaged in organising workers are not subjected to discrimination, harassment, intimidation or retaliation for being union members, representative(s) of workers or engaged in organising workers, and that such representatives have access to their members in the workplace.

### 5. DISCRIMINATION

Criteria:

5.1 The organisation *shall* not engage in or support discrimination in hiring, remuneration, access to training, promotion, termination or retirement based on race, national or territorial or social origin, caste, birth, religion, disability, gender, sexual orientation, family responsibilities, marital
status, union membership, political opinions, age or any other condition that could give rise to
discrimination.

5.2 The organisation shall not interfere with the exercise of personnel's rights to observe tenets or
practices or to meet needs relating to race, national or social origin, religion, disability, gender,
sexual orientation, family responsibilities, union membership, political opinions or any other
condition that could give rise to discrimination.

5.3 The organisation shall not allow any behaviour that is threatening, abusive, exploitative or
sexually coercive, including gestures, language and physical contact, in the workplace and in all
residences and property provided by the organisation, whether it owns, leases or contracts the
residences or property from a service provider.

5.4 The organisation shall not subject personnel to pregnancy or virginity tests under any
circumstances.

6. DISCIPLINARY PRACTICES

Criterion:

6.1 The organisation shall treat all personnel with dignity and respect. The organisation shall not
engage in or tolerate the use of corporal punishment, mental or physical coercion or verbal
abuse of personnel. No harsh or inhumane treatment is allowed.

7. WORKING HOURS

Criteria:

7.1 The organisation shall comply with applicable laws, collective bargaining agreements (where
applicable) and industry standards on working hours, breaks and public holidays. The normal
work week, not including overtime, shall be defined by law but shall not exceed 48 hours.

7.2 Personnel shall be provided with at least one day off following every six consecutive days of
working. Exceptions to this rule apply only where both of the following conditions exist:

    a) National law allows work time exceeding this limit; and
    b) A freely negotiated collective bargaining agreement is in force that allows work time
       averaging, including adequate rest periods.

7.3 All overtime work shall be voluntary, except as provided in 7.4 below, shall not exceed 12 hours
per week and shall not be requested on a regular basis.

7.4 In cases where overtime work is needed in order to meet short-term business demand and the
organisation is party to a freely negotiated collective bargaining agreement representing a
significant portion of its workforce, the organisation may require such overtime work in
accordance with such agreement. Any such agreement must comply with the other requirements of this Working Hours element.

8. REMUNERATION

Criteria:

8.1 The organisation shall respect the right of personnel to a living wage and ensure that wages for a normal work week, not including overtime, shall always meet at least legal or industry minimum standards, or collective bargaining agreements (where applicable). Wages shall be sufficient to meet the basic needs of personnel and to provide some discretionary income.

8.2 The organisation shall not make deductions from wages for disciplinary purposes. Exception to this rule applies only when both of the following conditions exist:

a) Deductions from wages for disciplinary purposes are permitted by national law; and
b) A freely negotiated collective bargaining agreement is in force that permits this practice.

8.3 The organisation shall ensure that personnel’s wages and benefits composition are detailed clearly and regularly to them in writing for each pay period. The organisation shall lawfully render all wages and benefits due in a manner convenient to workers, but in no circumstances in delayed or restricted forms, such as vouchers, coupons or promissory notes.

8.4 All overtime shall be reimbursed at a premium rate as defined by national law or established by a collective bargaining agreement. In countries where a premium rate for overtime is not regulated by law or there is no collective bargaining agreement, personnel shall be compensated for overtime at the organisation’s premium rate or at a premium rate equal to prevailing industry standards, whichever is higher.

8.5 The organisation shall not use labour-only contracting arrangements, consecutive short-term contracts and/or false apprenticeship or other schemes to avoid meeting its obligations to personnel under applicable laws and regulations pertaining to labour and social security.
9. MANAGEMENT SYSTEM

Criteria:

9.1 Policies, Procedures and Records

9.1.1 Senior management shall write a policy statement to inform personnel, in all appropriate languages, that it has chosen to comply with SA8000.

9.1.2 This policy statement shall include the organisation’s commitment to conform to all requirements of the SA8000 Standard and to respect the international instruments as listed in the previous section on Normative Elements and Their Interpretation. The statement shall also commit the organisation to comply with: national laws, other applicable laws and other requirements to which the organisation subscribes.

9.1.3 This policy statement and the SA8000 Standard shall be prominently and conspicuously displayed, in appropriate and comprehensible form, in the workplace and in residences and property provided by the organisation, whether it owns, leases or contracts the residences or property from a service provider.

9.1.4 The organisation shall develop policies and procedures to implement the SA8000 Standard.

9.1.5 These policies and procedures shall be effectively communicated and made accessible to personnel in all appropriate languages. These communications shall also be clearly shared with customers, suppliers, sub-contractors and sub-suppliers.

9.1.6 The organisation shall maintain appropriate records to demonstrate conformance to and implementation of the SA8000 standard, including the Management System requirements contained in this element. Associated records shall be kept and written or oral summaries given to the SA8000 worker representative(s).

9.1.7 The organisation shall regularly conduct a management review of its policy statement, policies, procedures implementing this Standard and performance results, in order to continually improve.

9.1.8 The organisation shall make its policy statement publicly available in an effective form and manner to interested parties, upon request.
9.2 Social Performance Team

9.2.1 A Social Performance Team (SPT) shall be established to implement all elements of SA8000. The Team shall include a balanced representation of:

a) SA8000 worker representative(s); and
b) management.

Compliance accountability for the Standard shall solely rest with Senior Management.

9.2.2 In unionised facilities, worker representation on the SPT shall be by recognised trade union(s) representative(s), if they choose to serve. In cases where the union(s) does not appoint a representative or the organisation is not unionised, workers may freely elect one or more SA8000 worker representative(s) from among themselves for this purpose. In no circumstances shall the SA8000 worker representative(s) be seen as a substitute for trade union representation.

9.3 Identification and Assessment of Risks

9.3.1 The SPT shall conduct periodic written risk assessments to identify and prioritise the areas of actual or potential non-conformance to this Standard. It shall also recommend actions to Senior Management that address these risks. Actions to address these risks shall be prioritised according to their severity or where a delay in responding would make it impossible to address.

9.3.2 The SPT shall conduct these assessments based on their recommended data and data collection techniques and in meaningful consultation with interested parties.

9.4 Monitoring

9.4.1 The SPT shall effectively monitor workplace activities for:

a) compliance with this Standard;
b) implementation of actions to effectively address the risks identified by the SPT; and
c) for the effectiveness of systems implemented to meet the organisation’s policies and the requirements of this Standard.

It shall have the authority to collect information from or include interested parties (stakeholders) in its monitoring activities. It shall also liaise with other departments to study, define, analyse and/or address any possible non-conformance(s) to the SA8000 Standard.

9.4.2 The SPT shall also facilitate routine internal audits and produce reports for senior management on the performance and benefits of actions taken to meet the SA8000 Standard, including a record of corrective and preventive actions identified.

9.4.3 The SPT shall also hold periodic meetings to review progress and identify potential actions to strengthen implementation of the Standard.
9.5 Internal Involvement and Communication

9.5.1 The organisation shall demonstrate that personnel effectively understand the requirements of SA8000, and shall regularly communicate the requirements of SA8000 through routine communications.

9.6 Complaint Management and Resolution

9.6.1 The organisation shall establish a written grievance procedure that is confidential, unbiased, non-retaliatory and accessible and available to personnel and interested parties to make comments, recommendations, reports or complaints concerning the workplace and/or non-conformances to the SA8000 Standard.

9.6.2 The organisation shall have procedures for investigating, following up on and communicating the outcome of complaints concerning the workplace and/or non-conformances to this Standard or of its implementing policies and procedures. These results shall be freely available to all personnel and, upon request, to interested parties.

9.6.3 The organisation shall not discipline, dismiss or otherwise discriminate against any personnel or interested party for providing information on SA8000 compliance or for making other workplace complaints.

9.7 External Verification and Stakeholder Engagement

9.7.1 In the case of announced and unannounced audits for the purpose of certifying its compliance with the requirements of this Standard, the organisation shall fully cooperate with external auditors to determine the severity and frequency of any problems that arise in meeting the SA8000 Standard.

9.7.2 The organisation shall participate in stakeholder engagement in order to attain sustainable compliance with the SA8000 Standard.

9.8 Corrective and Preventive Actions

9.8.1 The organisation shall formulate policies and procedures for the prompt implementation of corrective and preventive actions and shall provide adequate resources for them. The SPT shall ensure that these actions are effectively implemented.

9.8.2 The SPT shall maintain records, including timelines, that list, at minimum, non-conformances related to SA8000, their root causes, the corrective and preventive actions taken and implementation results.
9.9 Training and Capacity Building

9.9.1 The organisation shall implement a training plan for all personnel to effectively implement the SA8000 Standard as informed by the results of risk assessments. The organisation shall periodically measure the effectiveness of training and record their nature and frequency.

9.10 Management of Suppliers and Contractors

9.10.1 The organisation shall conduct due diligence on its suppliers/subcontractors, private employment agencies and sub-suppliers’ compliance with the SA8000 Standard. The same due diligence approach shall be applied when selecting new suppliers/subcontractors, private employment agencies and sub-suppliers. The minimum activities for the organisation to fulfil this requirement shall be recorded and shall include:

a) effectively communicating the requirements of this Standard to senior leadership of suppliers/subcontractors, private employment agencies and sub-suppliers;

b) assessing significant risks of non-conformance by suppliers/subcontractors, private employment agencies and sub-suppliers. [Note: an explanation of “significant risk” is found in the guidance document];

c) making reasonable efforts to ensure that these significant risks are adequately addressed by suppliers/subcontractors, private employment agencies and sub-suppliers and by the organisation where and when appropriate, and prioritised according to the organisation’s ability and resources to influence these entities; [Note: an explanation of “reasonable effort” is found in the guidance document]; and

d) establishing monitoring activities and tracking performance of suppliers/subcontractors, private employment agencies and sub-suppliers to ensure that these significant risks are effectively addressed.

9.10.2 Where the organisation receives, handles or promotes goods and/or services from suppliers /subcontractors or sub-suppliers who are classified as home workers, the organisation shall take effective actions to ensure that such home workers are afforded a level of protection substantially equivalent to that afforded to the organisation’s other workers under the requirements of this Standard.
सामाजिक उत्तरदायित्व 8000

1. SA 8000 महणजे काय

हे एक अंतरराष्ट्रीय प्रमाणन मानक आहे जे संस्थाना कामाच्या ठिकाणी सामाजिकहक्क्या स्वीकारांना पद्धती विकसित करण्यास किंवा देखरेख करण्यास आणि लागू करण्यास प्रोटसाहित करते.

हे मानक ज्या संस्था आहेत त्यांच्यासाठी उपयुक्त आहे

- पारदर्शकतमध्ये स्वायत्त आहे
- निष्पक्ष, नैतिक कार्य उपचार आणि कामाच्या परिस्थिती दृढपणे करणे
- कामगार कायद्यांच्या पालन स्थापित करण्याचा प्रयत्न करणे
- जनभारत समान कार्य स्थिती विकसित आणि राष्ट्राच्या सामाजिक जागरूक नैसर्गिक कार्यानिर्देश साधनांनी मानक आहे जे संस्थेतील जागरूक नैसर्गिक कार्यानिर्देश साधनांनी मानक आहे.

2. स्वीकारांनी महत्त्वाचा जागरूकीकरणाच्या परिस्थितीत SA 8000 प्रमाणन हे कोणत्याही संस्थेतील विदेशी गुंतवणुकीसाठी प्रमुख प्रवर्तक आणि प्रभावशाली महणून दिसेल.

3. SAI

हे मानक SAI द्वारे परीक्षण केले जाते आणि प्रदान केले जाते. सामाजिक उत्तरदायित्व इंटरनेशनल ह्या न्यूयॉर्कमध्ये 1997 मध्ये स्थापन केले आहे ज्याला जागरूक कैर-सरकारी संस्था आहे. SAI ने पुढे SA 8000 ऑडिट आणि SA 8000 मानकांच्या अनुपालनाची प्रमाणपत्रे वितरित करण्यासाठी मान्यताप्राप्त अर्थात् प्रमाणपत्र संस्था नामांकित केल्या आहेत. भारतात आमच्या कडे Bvqi ही SA ऑडिटिंग आणि प्रमाणपत्रासाठी जबाबदार असलेल्या प्रमाणन संस्थेपेक्षी एक आहे.

4. SA 8000 रचना

हे मानक संपूर्ण संस्थेतील ऑन रोल, ऑफ रोल आणि कंग्रेसी कामगारांना लागू आहे.

इतर मानकप्रमाणपत्राच SA 8000 प्रमाणपत्राच संस्थाने तत्त्वांप्रमाणे आवश्यकतांची पूर्तता आवश्यक आहे.

मूळ घटक

1. बालकामगार

बालमुळीचा वापर करू नये.

वयाच्या पुराव्या महणून कोणती कागदपत्रे स्वीकारांही आहेत हे परिभाषित करण्याच्या आणि भरतीपूर्वी अशा कागदपत्रांची पद्धती करण्याची व्यवस्था असल्यास आवश्यक आहे.

चुकन्या आढळते, त्यांचा शिक्षणाचा आणि बालपणाचा अधिकार एनजीओ/सरकारी संस्थांच्या मदतीने संरक्षित केला जातो.
2. सक्रिय श्रम
लोकांना नोक-या बदलण्याचा अधिकार आहे. आणि त्यांना सक्रिय काम करण्यास भाग पाडले जाणार नाही.
मजुरी/ओझखपत्र-पासपोर्ट/मार्क कार्ड इ. रोखून ठेवणार नाही.
भरती की नाही
वैधाविक गरजेनुसार ओव्हरटाइम.
कायदेशीर तरतूदीविरुद्ध स्वाक्षरी करण्यासाठी कोणतेही बोंड नाहीत.
3. आरोग्य आणि सुरक्षितता
आरोग्य आणि सुरक्षा समती आणि H&S प्रतिनिधी.
परिसंचित पिण्यांचे पाणी उपलब्ध आहे.
निवासातील मांक डिलचस्प व्यवस्था.
4. संघटनेचे स्वतंत्रता
संयुक्त कार्यकर्त्य व्यवस्थापन मंच स्थापन करणे.
5. भेदभाव
नियुक्ती, पदोननती, नोकरी वाटपमध्ये भेदभाव दाढणे.
6. सिस्टमबद्ध पद्धती
कामावर कामचाय-यांचा गैरवापर (शारीरिक/मानसिक) होऊन नये
वैधाविक आवश्यकतेशिवाय कोणतेही आर्थिक दंड नाही
7. कामाचे तास
वेळेच्या नौदी उपलब्ध आहे आणि कामाचे तास (सामान्य कामाचे ४८ तास)
ओव्हरटाइम ऐच्छिक आहे आणि वैधाविक गरजेनुसार पौसे दिले जातात.
साप्ताहिक सुट्टी दिली जाते. राष्ट्रीय आणि संपादित सुट्टी शॉपर्सनांना परवानगी आहे.
8. मोबदला
लोकांचे जीवनमार्ग चांगले राहण्यासाठी परेर्स कमावले पाहिजे
प्रत्येक व्यक्तीला पे स्लिप मिळणे.
इतर सर्व वैधाविक लाभ पीएफ-/ईएसआय/मजुरीसह रजा/बोनस/व्ह्युडटी/इ
सोशल परफॉर्मेंस टीम (SPT)

SA8000 या संघ घटकांची अंमलबजावणी करण्यासाठी सामाजिक कार्यप्रदर्शन संघाची स्थापना केली जाईल.

कंपनीवर SA8000 कामगार प्रतिनिधी(चे) आणि व्यवस्थापनाचे प्रतिनिधी यांचे संतुलित प्रतिनिधित्व समाविष्ट असेल.

सोशल परफॉर्मेंस टीम मध्ये संघटनांनी नियुक्त केलेले कामगार प्रतिनिधी आणि व्यवस्थापनाने नियुक्त केलेले व्यवस्थापन प्रतिनिधी असावेत.

एक सामाजिक कार्यप्रदर्शन संघ संघटनात्मक स्तरावर स्थापन केला जातो आणि त्याचे नेतृत्व AMR करतात.

सदस्यांमध्ये व्यवस्थापनातील सर्व कार्य प्रमुख आणि प्रत्येक क्लस्टर स्तरावरील समितीमध्ये निवडलेले प्रतिनिधी समाविष्ट असतात.

बैठकांची वारंवारता 6 महिने असते.

तक्षार व्यवस्थापन आणि निराकरण

तक्षार म्हणजे एखाद्या कर्मचार्याच्या नोकरीशी संबंधित घटकांमुळे उद्भवणारा कोणताही प्रकारचा असंतोष किंवा असंतोष जो त्याला/तिला अन्यायकारक वाटतो. जेव्हा एखाद्या कर्मचार्याला असे वाटते की त्याच्या तिच्या सोबत काहीतरी घडले आहे किंवा घडल आहे जे त्याला/तिला अन्यायकारक, अन्यायकारक किंवा असमान वाटते तेव्हा तक्षार उद्भवते. एखाद्या संस्थेमध्ये, अनेक कारणांमुळे तक्षार उद्भवू शकते.

तक्षारी सादर करण्याचे साधन:
1 सूचना पेट्रया/तक्षार पेट्रया
2 ईमेल संप्रेषण.
3 व्यवस्थापनाशी थेट संवाद
4 तक्षार पोर्टल (विकासाधीन)
SA8000 संरचना

1. बाल श्रम को रोकना
2. जबरन और अनिवार्य श्रम को रोकना
3. स्वास्थ्य और सुरक्षा
4. सप्तक में स्वतंत्रता
5. श्रम भ्रष्टाचार को रोकना
6. अनुशासनात्मक अभ्यास
7. कर्मचारी के घटे
8. पारिश्रमिक

9. प्रबंधन प्रणाली
  9.1 नीतियां, प्रक्रियाएं और रिकॉर्ड
  9.2 सामाजिक प्रदर्शन टीम
  9.3 जोखिमों की पहचान और आकलन
  9.4 निगमन
  9.5 आतंक, भागीदारी और संचार
  9.6 शिकायत प्रबंधन और समाधान
  9.7 बाहरी सत्यापन और हिताधिक जज्बेव
  9.8 सुधारात्मक और निवारक कार्यवाही
  9.9 प्रशिक्षण और ध्यान निर्माण
  9.10 आपूर्तिकर्ताओं और ठेकेदारों का प्रबंधन

SA8000 प्रक्रियाएं ऑन-रोल कर्मचारियों, ऑफ-रोल कर्मचारियों और ठेकेदार कार्यवाह पर लागू होती हैं
एसए 8000 की विशिष्ट आवश्यकताएं

<table>
<thead>
<tr>
<th>मूल तत्त्व</th>
<th>प्रमुख आवश्यकताएं</th>
</tr>
</thead>
<tbody>
<tr>
<td>बाल श्रम</td>
<td>• बाल श्रम का उपयोग नहीं किया जाएगा।</td>
</tr>
<tr>
<td></td>
<td>• यह परिभाषित करने की प्रणाली होनी चाहिए कि कौन से दस्तावेज आय प्रमाण के रूप में स्थानीय हैं और जैसे से पहले ऐसे दस्तावेजों का सत्यापन करना चाहिए।</td>
</tr>
<tr>
<td></td>
<td>• यदि गलती से पाया जाता है, तो उनका शिक्षा और उपचर का अधिकार एनजीओ / सरकारी एजेंसियों की नजर से सुरक्षित है।</td>
</tr>
<tr>
<td></td>
<td>• युवा श्रमिकों की खतरनाक कार्य करने के लिए नहीं बनाया जाता है।</td>
</tr>
<tr>
<td>जबरन श्रम और अनिवार्य श्रम</td>
<td>• लोगों को नौकरी बदलने का अधिकार है और उन्हें काम करने के लिए मजबूर नहीं किया जाएगा।</td>
</tr>
<tr>
<td></td>
<td>• मजदूरी/पुरुषन पर पासपोर्ट/मास्टर कार्ड आदि की रोकना नहीं।</td>
</tr>
<tr>
<td></td>
<td>• कोई भी अपराधवाद काम स्वीकारता।</td>
</tr>
<tr>
<td></td>
<td>• कानूनी प्रावधानों के खिलाफ किसी बाद पर हस्तक्षेप नहीं किये जाएगे।</td>
</tr>
<tr>
<td>स्वास्थ्य और सुरक्षा</td>
<td>• लोगों को काम पर खतरे में नहीं डालना चाहिए।</td>
</tr>
<tr>
<td></td>
<td>• एक स्वस्थ और सुरक्षित स्थिति और एच एच टी प्रतिनिधि।</td>
</tr>
<tr>
<td></td>
<td>• जंगल पर्यटन शृंखलाओं और परिस्थित पेयजल उपलब्ध है।</td>
</tr>
<tr>
<td></td>
<td>• आवास में भी माइ क्रिय की व्यवस्था।</td>
</tr>
<tr>
<td>संघ की स्वतंत्रता</td>
<td>• लोगों को सामूहिक सादेशाजी के माध्यम से कार्यस्थल पर संगठित होने और उनकी बात सुनने का अधिकार है।</td>
</tr>
<tr>
<td></td>
<td>• एक संगठन कार्यकर्ता प्रबंधन मंच स्थापित किया जाना है।</td>
</tr>
<tr>
<td>मूल तत्त्व</td>
<td>प्रमुख आवश्यकताएं</td>
</tr>
<tr>
<td>------------</td>
<td>------------------</td>
</tr>
<tr>
<td>विशेषद</td>
<td>भर्ती, पदोन्नति, नौकरी आवंटन और मजदूरी समान और निष्पक्ष होनी चाहिए।</td>
</tr>
<tr>
<td>अनुशासनात्मक व्यवहार</td>
<td>कर्मचारियों के साथ काम पर दुर्योगिताओं नहीं किया जाना चाहिए और सभी शारीरिक दंड से मुक्त होना चाहिए। बोधित्र्य मौद्रिक जुर्माना नहीं। (जुर्माने की अनुमति तब दी जाती है जब दोनों शत्रू शरीर के परी होती है, कानन जुर्माने की अनुमति केटें है और सांस्कृतिक समझौता समझौतों में इस तरह के जुर्माने पर सहमति होती है)</td>
</tr>
<tr>
<td>काम करने के घंटे</td>
<td>समय के रिकॉर्ड उपलब्ध है और एक सप्ताह में 35 घंटे और ओवरटाइम 60 घंटे से अधिक नहीं होंगे। (48 घंटे का सामान्य काम और 12 घंटे का ओवरटाइम) ओवरटाइम सीमित है, नियमित स्थैर्यिक नहीं है और प्रीमियम पर भुगतान किया जाता है। सांपतिक अवकाश दिया जाता है। राष्ट्रीय और त्योहार की छुट्टियों की अनुमति है।</td>
</tr>
<tr>
<td>पारिश्रमिक</td>
<td>लोगों को एक नियमित कार्य सप्ताह के दौरान रहने के लिए पर्याप्त कमाना चाहिए। प्रत्येक व्यक्ति को बेतन अच्छा प्राप्त होते हैं। अन्य सभी सावधानी स्तर योजना/ईसआई/मजदूरी के साथ छुट्टी/बोनस/रेछ्यूटी/आदि।</td>
</tr>
<tr>
<td>प्रबंधन प्रणाली</td>
<td>एक प्रबंधन प्रणाली चल रहे हुए अनुपालन के प्रबंधन की कुंजी है, जिसमें प्रत्येक कार्यकर्ता प्रतिनिधि, सामाजिक प्रशंसा टीम की आवश्यकता शामिल है। समूहिकाओं और सुधारात्मक नवीकरण कार्यवाहियों की प्रणाली और आपूर्तिकर्ताओं/ठेकेदारों को नियंत्रित करना।</td>
</tr>
</tbody>
</table>
जागरूकता सत्र सामाजिक उत्तरदायित्व ८००० मानक
एसए 8000 संरचना

1. बालकामगार बंद करणे
2. सक्तीच्या आणि सक्तीच्या श्रमांका प्रतिबंध करणे
3. आरोग्य आणि सुरक्षा
4. संगठन की स्वतंत्रता
5. भेदभाव को रोकना
6. अनुशासनात्मक प्रॅक्टिस
7. कामांचे तास
8. मोबदला

9. मैनेजमेंट सिस्टम
9.1 धोरणे, कार्यपदाधिकारी आणि नॉंदी
9.2 समाजिक कामगिरी संघ
9.3 जोखीम ओठ्चणे आणि त्यांचे मूल्यांकन करणे
9.4 देखरेख
9.5 अंतर्गत सहभाग आणि संप्रेषण
9.6 ठाकरा व्यवस्थापन आणि ठराव
9.7 महत्त्वपूर्ण आणि भागधारक प्रतिबंध
9.8 सुधारात्मक आणि प्रतिबंधात्मक क्रिया C
9.9 प्रशिक्षण आणि क्षमता निर्मिती
9.10 पुरवठादार आणि कंट्राटदारांचे व्यवस्थापन
<table>
<thead>
<tr>
<th>मूलभूत घटक</th>
<th>प्रमुख आवश्यकता</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>बालमुकुट</strong></td>
<td>• बालकामगारांचा उपयोग होणार नाही.</td>
</tr>
<tr>
<td></td>
<td>• वयाहाच्या पुरावाच्या महणण नाहीन कागदपत्रांच्या ग्राहकांना धरती जातात, हे निचित करण्याची पद्धत असावी आणि भरतीपूर्वी अशा कागदपत्रांच्या पडतावरी म्हणून येऊ लागावी.</td>
</tr>
<tr>
<td></td>
<td>• चुकने आणि सापडल्यास त्यांना शिक्षणात आणि बालपणाचा अभ्यास एनजीओ/एनजीओमध्ये सापडतो. सरकारी यंत्रणाच्या मदतीने ते सुरक्षित आहेत.</td>
</tr>
<tr>
<td></td>
<td>• तरुण कामगारांना धीरीच्या ताज्य काम करावा लावले जात नाही.</td>
</tr>
<tr>
<td><strong>संभाळतीचे कामगार आणि संकाळतीचे कामगार</strong></td>
<td><strong>संभाळतीचे कामगार आणि संकाळतीचे कामगार</strong></td>
</tr>
<tr>
<td></td>
<td>• लोकांना लोकांच्या बदलपणाच्या अभ्यासात आहे आणि त्यांना काम करण्यास भागावत आहे जाणार नाही.</td>
</tr>
<tr>
<td></td>
<td>• वेतन/पासपोर्ट/गुणपत्र/पासपोर्ट इत्यादी न रोकणे.</td>
</tr>
<tr>
<td></td>
<td>• भरतीशेखर नाही.</td>
</tr>
<tr>
<td></td>
<td>• कॉन्टेनर्स ऑफऱ टाइम काम उपयोग करतील.</td>
</tr>
<tr>
<td></td>
<td>• कायदेशीरत तरुणीचा विरोधात कॉ मॅंड्री हावर स्वाभाविक केली जाणार नाही.</td>
</tr>
<tr>
<td><strong>आरोग्य आणि सुरक्षा</strong></td>
<td>• लोकांना कामात धोका निर्माण करू नये.</td>
</tr>
<tr>
<td></td>
<td>• एक आरोग्य आणि सुरक्षा समिती आणि एच आर एस प्रतिनिधी.</td>
</tr>
<tr>
<td></td>
<td>• लिंग स्वतंत्रता नीतीत आणि याचणी केलेले विषयांचा पाणी उपलब्ध आहे.</td>
</tr>
<tr>
<td></td>
<td>• निवासातील मॉक म्हणजेच व्यवस्था.</td>
</tr>
<tr>
<td><strong>असोसिएशनचे स्वातंत्र्य</strong></td>
<td>• सामूहिक सौदे आणि समाजाच्या कामच्या ठिकाणी लोकांना संघटित करण्याचा आणि त्यांचे महणणे ऐकण्याचा अभ्यास आहे.</td>
</tr>
<tr>
<td></td>
<td>• जॉइंट वर्कर मेनेजमेंट प्लेटफॉर्म उभारावा लागेल.</td>
</tr>
</tbody>
</table>
### एसए ८००० . च्या विशिष्ट आवश्यकता

<table>
<thead>
<tr>
<th>मूलभूत घटक</th>
<th>प्रमुख आवश्यकता</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>भागाकार</strong></td>
<td>भरती, पदोन्नती, नोकरी वाटप आणि वेतन समान आणि न्यायच्या असले पाहिजे.</td>
</tr>
<tr>
<td><strong>अनुशासनात्मक वर्तन</strong></td>
<td>कर्मचारी यांना कामाचे गैरवर्तन केले जाऊ नये आणि सर्व शारीरिक शिक्षेपासून मृत्यु असले पाहिजे.</td>
</tr>
<tr>
<td><strong>कामाचे तास</strong></td>
<td>वेढेच्या नाही उपत्यका आहेत आणि एका आठवड्यात कामाचे तास आणि ओव्हरटाइम ६० तासापेक्षा जास्त होणार नाही. (४८ तास सामान्य काम आणि १२ तासाचा ओव्हरटाइम)</td>
</tr>
<tr>
<td><strong>मोबदला</strong></td>
<td>लोकांनी नियमित कामाच्या आठवड्यात राहण्यासाठी पुरेसे पैसे कमावले पाहिजेत.</td>
</tr>
<tr>
<td><strong>व्यवस्थापन प्रणाली</strong></td>
<td>कामाचे प्रतिनिधी, सामाजिक कामगिरी कार्यसंग्रहाच्या गरजेसह, चालू अनुपालन व्यवस्थापित कार्यसंग्रह प्रणाली ही गुरुकृतील आहे.</td>
</tr>
</tbody>
</table>

### आदर्श सहभागी
- भागाकार
- अनुशासनात्मक वर्तन
- कामाचे तास
- मोबदला
- व्यवस्थापन प्रणाली
वनस्पतीमध्ये उपलब्ध असलेल्या विविध सहभागी संरचना.

<table>
<thead>
<tr>
<th>स्थानीय संस्था क्षेत्र</th>
<th>मुख्य कार्य</th>
<th>श्रेणीय वारंवारता</th>
</tr>
</thead>
<tbody>
<tr>
<td>आरोग्य आणि सुरक्षा समिती</td>
<td>धोके आणि धोक्यांची माहिती अद्ययावत ठेवा. घटना/अपघातांची नौद आणि तपासणी केली जाईल याची वारोड खात्री करणे. आरोग्य आणि सुरक्षितेतर परिणाम करणार्‍या मुद्द्यांवर सर्व स्तरातील कामगारांशी व्यस्त राहा. सुरक्षा ऑडिट / तपासणीचे आयोजन आणि आरोग्य आणि सुरक्षेबाबत प्रशिक्षण च्या.</td>
<td>दरमहा</td>
</tr>
<tr>
<td>पॉश समिती</td>
<td>लॅगिक छठाच्या प्रतिबंधाबद्दल संवेदनशीलता आणि जागृतकता वाढविणे. मिठवा, तपासा आणि त्यावर कृती करा लॅगिक छठाच्या तक्फारी.</td>
<td>तीन-महीने</td>
</tr>
<tr>
<td>केंद्रीय समिती</td>
<td>केंद्रीय समवेदन मुंजावता, भेंडू आणि स्वच्छता सुधारणेच्या क्षेत्रात केंद्रीय समवेदन सुधारण्यास समर्थनाचे प्रयत्न ठेव.</td>
<td>मासिक</td>
</tr>
</tbody>
</table>
CONTACT INFORMATION

Accreditation Body: SOCIAL ACCOUNTABILITY ACCREDITATION SERVICES (SAAS)

9 East 37th Street, 10th Floor, New York, NY 10016

Tel: (212) 391-2106 Fax: (212) 684-1515
E-mail: saas@saaaccreditation.org

https://sa-intl.org/saas-online-complaints-submission-form/